



Trane U.S. Inc.
851 Wilson Dr., Suite A
Ridgeland, MS 39157
Phone: (601) 718- 5756
Service Contact: (601) 718- 5750

November 16, 2022

Mr. Larry Peacock
Mississippi Department of Wildlife Fisheries and Parks
1505 Eastover Drive
Jackson, MS 39211

Dear Mr. Peacock,

Trane technicians are the only Trane factory trained and Trane factory certified technicians in Mississippi. Trane owned product lines, such as the Tracer Summit Control Systems, the R'newal Program, the Adaptiview panels and the Earthwise purge are designed to provide in-depth data analysis of data points critical to the efficient operation of the customer's equipment. Since these are Trane exclusive products and programs, which come with a warranty, any non-factory trained technician working on these systems would void the warranty.

As the manufacturer, our service organization has access to warranty information, service bulletins and mandatory retrofit requirements as issued by the Trane Factory. All Trane factory support, associated software updates and technical service bulletins are only supplied to Trane authorized offices.

Installation, service, programming, and maintenance of the Tracer Summit Control Systems, the R'newal program, the Trane AdaptiView Panel, and Earthwise Purge system need to be performed by Trane OEM factory trained technicians for the system to perform as intended, operate as installed, and for the warranty to be honored.

Trane thanks you for your business and we look forward to continuing to serve your HVAC needs.

Sincerely,

A handwritten signature in blue ink, reading 'David Ball'.

David Ball
Trane Services Account Manager