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Billy R. Permenter
Department Business Administrator, Family Medicine
University of Mississippi Medical Center
2500 North State Street
Jackson, MS 39216

Kasey J. Broussard, MBA
Department Business Administrator, Anesthesiology
University of Mississippi Medical Center
2500 North State Street Ste S108
Jackson, MS 39216

Dear Mr. Permenter and Mr. Broussard,

This letter is to confirm that QGenda, LLC is the sole source provider for support and maintenance for the QGenda physician scheduling software available at www.QGenda.com. QGenda is developed exclusively by QGenda, LLC.

QGenda provides various features that can drastically decrease the amount of time spent manually creating and maintaining the Family Medicine Department's provider schedules. Furthermore, to the best of QGenda's knowledge, QGenda provides unique functionality that no other similar scheduling vendor can offer. Examples of such unique features include the ability to handle very complex rules associated specifically with academic family medicine and anesthesiology scheduling that QGenda has acquired after scheduling for many of these practices. Furthermore, QGenda provides an interactive scheduling process, forecasting/planning tools, compensation tracking tools, time tracking tools, and resource planning that are currently only being done by QGenda. The method by which QGenda's algorithm handles these various issues is proprietary and held in strict confidence by QGenda.

The use of the above-described features through QGenda is only available directly from QGenda and is not available through resellers who could submit competitive pricing for the use of QGenda or its services.

Should anyone need to discuss any of the above, please do not hesitate to contact me at the number listed below.

Best regards,

Taylor Bronikowski
Strategic Account Executive
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