



Brainlab, Inc.
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Keeley Borne Frederick, MHA
Division of Information Systems
University of Mississippi Medical Center
2500 N. State Street
Jackson, MS 39216

November 20, 2018

Re: TraumaCad Software

Dear Customer,

The initial TraumaCad software contract was purchased directly from Brainlab, Inc. ("Brainlab"); therefore, the template subscription purchased by University of Mississippi Medical Center ("UMMC") must be renewed and can only be maintained by Brainlab. No other company or distributor will be able to service and perform updates to both the software and template library of UMMC other than Brainlab, Inc. The template library subscription and service contract are essential in order to maintain software quality. Further, an active server template subscription will allow Brainlab to update the template library and provide UMMC's surgeons with an up-to-date template library database that is essential for effective pre-operative planning with TraumaCad software. While TraumaCad is available through resellers, since the original purchase was made from Brainlab, the service contract must be purchased from Brainlab and is not available through any other reseller.

Sincerely,

A handwritten signature in blue ink that reads "Marc Mackey".

Marc Mackey
General Manager, Orthopedics