Product Overview

NEOSHIP PLUS

A simple desktop shipping solution for USPS® domestic and international packages

Key Capabilities

- Included with all Quadient mailing systems
- Ship directly from any desktop simply by logging into your Myquadient online account
- Supports up to 100 users with customizable roles and privileges
- Generates IM®pb-compliant USPS® shipping labels in four easy steps
- Print shipping labels using an inkjet printer, laser printer or a thermal label printer
- Capture shipping discounts up to 39% off retail rates depending on weight, zone and service
- Receive free insurance coverage on Priority Mail® and Priority Mail Express™ shipments
- Provides a consolidated view of all USPS® shipments, making package tracking simple
- Real-time “Ship To” address validation ensures your packages are delivered to the correct address
- Public (10,000 records) and Private (1,000 records) address books that eliminate manual data entry
- Send tracking notifications via email to the shipper, the recipient and a 3rd party
- Analyze your shipping activity using a wide selection of management reports and graphs

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Product Overview

NEOSHIP ADVANCED

A simple desktop shipping solution that supports multiple package carriers

Key Capabilities

- Ship directly from any desktop simply by logging into your Myquadient online account
- Domestic or international shipping via FedEx®, UPS® and USPS® using retail or negotiated rates
- Supports up to 100 users with customizable roles and privileges
- Intuitive single-screen interface that simplifies and streamlines the shipping process
- Save time and money by rate shopping between carriers based on fastest delivery or lowest cost
- Print carrier-compliant shipping labels to an inkjet printer, laser printer or a thermal label printer
- Batch process up to 100 identical shipments to different addresses
- Automatic customs forms generation makes international shipping quick and painless
- Receive USPS® rate discounts up to 39% and free insurance on Priority Mail® & Priority Mail Express™
- An all-carriers view of your shipments makes package tracking easier and much more efficient
- Real-time “Ship To” address validation prevents shipment delays and wrong-address fees
- Public (10,000 records) and Private (1,000 records) address books that eliminate manual data entry
- Send tracking notifications via email to the shipper, the recipient and a 3rd party
- Analyze your shipping activity using a wide selection of management reports and graphs

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Product Overview

S.M.A.R.T.

The ultimate Shipping, Mailing, Accounting, Reporting and Tracking experience

Key Capabilities

- Integrates seamlessly with Quadient iX-Series mailing systems to create a do-all mail center solution
- Best-in-class shipping application allows you to process parcels using USPS®, UPS®, FedEx® and DHL®
- Optimize USPS® shipping with full IM®pb compliance, commercial base pricing discounts and free insurance
- View services & rates across all carriers from one screen and automatically shop by lowest cost or fastest delivery
- Allow desktop users to prepare shipments with traveler documents for faster processing in the mail center
- Simple integration capability eliminates manual entry, increasing shipping accuracy and efficiency
- Control all the functionality of your iX mailing system via the interactive PC's unparalleled user interface
- Allocate mailing and shipping costs down to 1/100 of a cent for an unlimited # of accounts or departments
- Provides up to five levels of chargeback accounting with the ability to set budgets and apply custom charges
- Work Ahead™ allows operators to save time by selecting the next account while the current batch is running
- Eliminate account changeover pauses by staging batches of mail for different accounts using Scan & Drop™
- Comprehensive mail center activity reporting empowers you to better manage mailing and shipping operations
- Set it and forget it – the report scheduler automatically runs and emails reports to designated recipients
- Consolidated package tracking across all carriers with thirteen months of history at your fingertips

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Product Overview

EMS POSTAL

Send mail, ship packages and track expenses with maximum efficiency

Key Capabilities

- Interfaces with Quadient postage meters to create a complete mailing and shipping system
- Robust USPS® shipping that qualifies your packages for the lowest commercial rates
- Real-time "Ship To" address validation ensures your packages are delivered to the correct address
- Prints IM®pb-compliant USPS® shipping labels using an efficient thermal label printer
- Allocates mailing and shipping costs to an unlimited number of accounts or departments
- Work Ahead™ allows operators to select the next account while the current batch is running
- Automate account changeover by staging batches of mail by account and class using Scan & Drop™
- Simplified processing of international mail and packages, including automated forms generation
- Instant access to online tracking and delivery status, including proof of signature
- Analyze your mailing/shipping activity & spending using a wide selection of informative reports

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Product Overview

EMS MULTI-CARRIER

Send mail, ship packages and track expenses with maximum efficiency

Key Capabilities

- Interfaces with Quadient postage meters to create a complete mailing and shipping system
- Ship via FedEx®, UPS® and USPS® and shop carrier services by delivery date/time
- Real-time "Ship To" address validation ensures your packages are delivered to the correct address
- Thermal label printer generates carrier-compliant shipping labels and supports USPS® IM®pb
- Allocates mailing and shipping costs to an unlimited number of accounts or departments
- Work Ahead™ allows operators to select the next account while the current batch is running
- Automate account changeover by staging batches of mail by account and class using Scan & Drop™
- Simplified processing of international mail and packages, including automated forms generation
- Consolidated package tracking across all carriers, including on-time-delivery performance data
- Analyze your mailing/shipping activity & spending using a wide selection of informative reports

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Product Overview

WTS LITE

Receiving & tracking solution that securely automates internal package flow

Key Capabilities

- Tracks your inbound packages and accountable mail from carrier drop off to internal delivery
- Cloud-based – no software to install, no servers, no data backups, and no IT services
- Simply scan a shipping label barcode to capture the carrier, tracking #, and received date/time
- Monitors the complete chain-of-custody for every inbound item
- Expedites internal delivery times and virtually eliminates lost or misplaced items
- Simplifies inbound handling to an easy and efficient three-step electronic process
- Import your employee directory and auto-notify staff of delivery status via email or text message
- Capture employee signatures with a mobile device or signature pad for proof of delivery
- Real-time status shows where any package is currently located and who has possession of it
- Robust package searching and reporting using historical data that's stored for up to 7 years

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Product Overview

WTS CLOUD

Receiving & tracking solution that securely automates internal package flow

Key Capabilities

- Tracks your inbound packages and accountable mail from carrier drop off to internal delivery
- Cloud-based – no software to install, no servers, no data backups, and no IT services
- Simply scan a shipping label barcode to capture the carrier, tracking #, and received date/time
- Monitors the complete chain-of-custody for every inbound item
- Expedites internal delivery times and virtually eliminates lost or misplaced items
- Simplifies inbound handling to an easy and efficient three-step electronic process
- Import your employee directory and auto-notify staff of delivery status via email or text message
- Capture employee signatures with a mobile device or signature pad for proof of delivery
- Real-time status shows where any package is currently located and who has possession of it
- Robust package searching and reporting using historical data stored in standard or custom fields

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Product Overview

WTS Premise

Receiving & tracking solution that securely automates internal package flow

Key Capabilities

- Tracks your inbound packages and accountable mail from carrier drop off to internal delivery
- Simply scan a shipping label barcode to capture the carrier, tracking #, and received date/time
- Monitors the complete chain-of-custody for every inbound item
- Expedites internal delivery times and virtually eliminates lost or misplaced items
- Simplifies inbound handling to an easy and efficient three-step electronic process
- Create package alerts with handling instructions for expected high-importance deliveries
- Import your employee directory and auto-notify staff of delivery status via email or text message
- Capture employee signatures with a mobile device or signature pad for proof of delivery
- Real-time status shows where any package is currently located and who has possession of it
- Robust package searching and reporting using historical data stored in standard or custom fields

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Product Overview

CONNECTSUITE E-CERTIFY

An electronic Certified Mail™ solution that vastly improves process efficiency

Key Capabilities

- Multi-user, web-based software that streamlines the preparation & management of Certified Mail™
- Easy-to-use interface & process flow enables users to send Certified Mail™ in a fraction of the time
- Prepare one mail piece at a time or upload multiple addresses for batch processing
- No forms to handwrite and no labels or Return Receipt™ cards to apply to envelopes
- Saves $1.15 per letter by providing a USPS® digital signature in place of the "green card"
- Centralized tracking & reporting for all sent items – find signatures with ease and incredible efficiency
- Digital archiving eliminates the need to store paper receipts and keep them organized
- Generates USPS® form 3877 (Firm Mailing Book) if round dating/proof of mailing is desired

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Product Overview

OMS-200

Create an optimized mail production process with maximum integrity

Key Capabilities

- Multi-user, web-based software that's easy to implement without customizing corporate systems
- Barcodes your documents for custom mail piece assembly by intelligent folder-inserters
- Enables barcode reading that completely automates variable-page folding/inserting jobs
- Eliminates the need to sort documents by page count prior to machine processing
- Ensures the right pages go into each customer's envelope, every time
- Include an extra enclosure in the envelope for targeted recipients only
- Auto detect documents that should not be mailed and separate or remove them before printing
- Minimizes time spent locating and "pulling" documents such as $0.00 invoices
- Automatically merge same-recipient documents into a single envelope to reduce postage costs
- Output documents in batches according to the size of envelope required

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Product Overview

OMS-500

Achieve end-to-end optimization of outbound document workflows

Key Capabilities

- Overlay color and branding elements onto existing document formats to improve customer experience
- Add personalized offers or notifications to docu-ments for customers who meet certain criteria
- Barcode your documents for custom mail piece assembly by an intelligent folder-inserter
- Enables barcode reading that completely automates variable-page folding/inserting jobs
- Ensures the right pages go into each customer's envelope, every time
- Include an extra enclosure in the envelope for targeted recipients only
- Auto detect documents that should not be mailed and separate or remove them before printing
- Automatically merge same-recipient documents into a single envelope to reduce postage costs
- Output documents in batches according to the size of envelope required
- Validate and standardize mailing addresses to improve the deliverability of your mail
- Print documents in postal presort order for the lowest possible mailing rates
- Automated selection of physical or digital docu-ment delivery based on customer preferences

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Product Overview

AIMS

Powerful mailroom operations and performance tracking with closed loop verification

Key Capabilities

- Real-time monitoring of mail jobs run on Quadient folder-inserters that enables ultra-robust reporting
- Records point-to-point document movements through the folder-inserter and into the envelope
- Verifies, in real time, that documents belonging together are enveloped correctly
- Identifies any incomplete mail pieces resulting from human error or machine stoppage
- Creates a reprint file & verifies replacement documents are processed accurately & completely
- Allows operators to manually complete a mail piece by scanning its barcode
- Logs and stores the full assembly history of all mail pieces in each job
- Furnishes definitive proof that each and every mail piece was accurately assembled
- Historical job data is instantly accessible for the lifetime of your subscription
- Ensures optimal compliance fulfillment and customer privacy protection

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Product Overview

NEOTOUCH

Prepare and deliver your business communications in just a few clicks

Key Capabilities

- Web-based solution to send one, many, or even thousands of letters from your computer in minutes
- Simply use your business or office applications to create documents like you normally do
- Virtually print your documents using the user-friendly Neotouch print driver
- Your documents are uploaded to our state-of-the-art mail prep facility for assembly and mailing
- Print, sort, stuff, meter and deliver the mail to the post office, all without leaving your desk
- Send invoices as they're created so they reach customers faster and you get paid sooner
- Optimized presort postage rate included in pricing
- Personalize your documents with no extra effort by adding promotional inserts
- Document tracing provides real-time status of each individual mail piece
- Secure and redundant infrastructure that's SSAE 18 and ISAE 3402 Type 2 Certified

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Product Overview

CONNECTSUITE E-VALIDATE

A remarkably simple cloud-based address correction service

Key Capabilities

- Simply upload your contact list, map your data, and submit your file to be cleansed
- Auto-corrects invalid addresses and acquires new addresses for contacts who have moved
- Append optional information to contact lists such as phone, email, head of household, etc.
- Generates an easy-to-read report where bad addresses are shown alongside corrected versions
- Provides a reliable method of ensuring your addresses are accurate before mailing or shipping
- Eliminate costly returned mail and avoid package carriers' address-correction fees
- Improve cash flow by never sending invoices to the wrong address
- Maximize sales by ensuring marketing mail pieces are sent to the right people

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Product Overview

BCC BULK MAILER

Simplify direct mail, increase deliverability and capture the lowest postage rates

Key Capabilities

- Prepare mass mailings without the aggravation of deciphering complex postal regulations
- Innovative interface with graphical wizard-based processes and reusable templates
- CASS Certified™ address processing. PAVE™ Gold certified presorting, & NCOALink® move updating
- Easily verify, correct and standardize addresses to eliminate costly undeliverable mail
- Identifies recipients who have moved and downloads their updated address information
- Multiple search options that identify duplicate addresses to avoid overspending
- Graphical mail piece designer outputs addresses in postal presort order to high-speed printers
- Generates all required USPS documentation, reports and postage statements

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