



Brad Steiner
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November 1, 2018

Sally O'Callaghan
Executive Director of Contracts Administration
The University of Mississippi Medical Center (UMMC)
2500 North State Street
Jackson, MS 39216

Dear Ms. O'Callaghan:

Infor has received your request for a justification to single source the provision of support and maintenance for certain Infor-proprietary software products that UMMC has licensed from Infor (the "Software Products").

Infor is the copyright owner of the vast majority of the Software Products and, as such, Infor is the only vendor that has the unrestricted ability to access and modify the Software Products in order to provide bug fixes and updates to UMMC as part of support and maintenance.

Please don't hesitate to contact me if you have additional questions on this matter.

Sincerely,

A handwritten signature in black ink that reads "Brad Steiner".

Brad Steiner
VP and Deputy General Counsel