



Product Overview



CONNECTSUITE E-CERTIFY

An electronic Certified Mail™ solution that vastly improves process efficiency

Key Capabilities

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|--|---|
| <ul style="list-style-type: none">• Multi-user, web-based software that streamlines the preparation & management of Certified Mail™ | <ul style="list-style-type: none">• Saves \$1.15 per letter by providing a USPS® digital signature in place of the “green card” |
| <ul style="list-style-type: none">• Easy-to-use interface & process flow enables users to send Certified Mail™ in a fraction of the time | <ul style="list-style-type: none">• Centralized tracking & reporting for all sent items – find signatures with ease and incredible efficiency |
| <ul style="list-style-type: none">• Prepare one mail piece at a time or upload multiple addresses for batch processing | <ul style="list-style-type: none">• Digital archiving eliminates the need to store paper receipts and keep them organized |
| <ul style="list-style-type: none">• No forms to handwrite and no labels or Return Receipt™ cards to apply to envelopes | <ul style="list-style-type: none">• Generates USPS® form 3877 (Firm Mailing Book) if round dating/proof of mailing is desired |



Product Overview



Key Capabilities

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|---|---|
| <ul style="list-style-type: none">• Overlay color and branding elements onto existing document formats to improve customer experience | <ul style="list-style-type: none">• Auto detect documents that should not be mailed and separate or remove them before printing |
| <ul style="list-style-type: none">• Add personalized offers or notifications to documents for customers who meet certain criteria | <ul style="list-style-type: none">• Automatically merge same-recipient documents into a single envelope to reduce postage costs |
| <ul style="list-style-type: none">• Barcode your documents for custom mail piece assembly by an intelligent folder-insertter | <ul style="list-style-type: none">• Output documents in batches according to the size of envelope required |
| <ul style="list-style-type: none">• Enables barcode reading that completely automates variable-page folding/inserting jobs | <ul style="list-style-type: none">• Validate and standardize mailing addresses to improve the deliverability of your mail |
| <ul style="list-style-type: none">• Ensures the right pages go into each customer's envelope, every time | <ul style="list-style-type: none">• Print documents in postal presort order for the lowest possible mailing rates |
| <ul style="list-style-type: none">• Include an extra enclosure in the envelope for targeted recipients only | <ul style="list-style-type: none">• Automated selection of physical or digital document delivery based on customer preferences |



Product Overview



AIMS

Powerful mailroom operations
and performance tracking
with closed loop verification

Key Capabilities

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| <ul style="list-style-type: none">• Real-time monitoring of mail jobs run on Quadient folder-inserters that enables ultra-robust reporting | <ul style="list-style-type: none">• Allows operators to manually complete a mail piece by scanning its barcode |
| <ul style="list-style-type: none">• Records point-to-point document movements through the folder-inserter and into the envelope | <ul style="list-style-type: none">• Logs and stores the full assembly history of all mail pieces in each job |
| <ul style="list-style-type: none">• Verifies, in real time, that documents belonging together are enveloped correctly | <ul style="list-style-type: none">• Furnishes definitive proof that each and every mail piece was accurately assembled |
| <ul style="list-style-type: none">• Identifies any incomplete mail pieces resulting from human error or machine stoppage | <ul style="list-style-type: none">• Historical job data is instantly accessible for the lifetime of your subscription |
| <ul style="list-style-type: none">• Creates a reprint file & verifies replacement documents are processed accurately & completely | <ul style="list-style-type: none">• Ensures optimal compliance fulfillment and customer privacy protection |



Product Overview



CONNECTSUITE E-VALIDATE

A remarkably simple
cloud-based address
correction service

Key Capabilities

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|---|---|
| <ul style="list-style-type: none">• Simply upload your contact list, map your data, and submit your file to be cleansed | <ul style="list-style-type: none">• Provides a reliable method of ensuring your addresses are accurate before mailing or shipping |
| <ul style="list-style-type: none">• Auto-corrects invalid addresses and acquires new addresses for contacts who have moved | <ul style="list-style-type: none">• Eliminate costly returned mail and avoid package carriers' address-correction fees |
| <ul style="list-style-type: none">• Append optional information to contact lists such as phone, email, head of household, etc. | <ul style="list-style-type: none">• Improve cash flow by never sending invoices to the wrong address |
| <ul style="list-style-type: none">• Generates an easy-to-read report where bad addresses are shown alongside corrected versions | <ul style="list-style-type: none">• Maximize sales by ensuring marketing mail pieces are sent to the right people |



Product Overview



BCC BULK MAILER

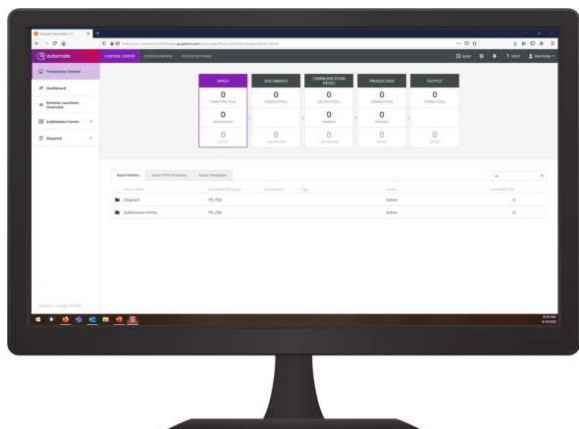
Simplify direct mail, increase deliverability and capture the lowest postage rates

Key Capabilities

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|--|--|
| <ul style="list-style-type: none">• Prepare mass mailings without the aggravation of deciphering complex postal regulations | <ul style="list-style-type: none">• Identifies recipients who have moved and downloads their updated address information |
| <ul style="list-style-type: none">• Innovative interface with graphical wizard-based processes and reusable templates | <ul style="list-style-type: none">• Multiple search options that identify duplicate addresses to avoid overspending |
| <ul style="list-style-type: none">• CASS Certified™ address processing, PAVE™ Gold certified presorting, & NCOALink® move updating | <ul style="list-style-type: none">• Graphical mail piece designer outputs addresses in postal presort order to high-speed printers |
| <ul style="list-style-type: none">• Easily verify, correct and standardize addresses to eliminate costly undeliverable mail | <ul style="list-style-type: none">• Generates all required USPS documentation, reports and postage statements |



Product Overview



IMPRESS AUTOMATE

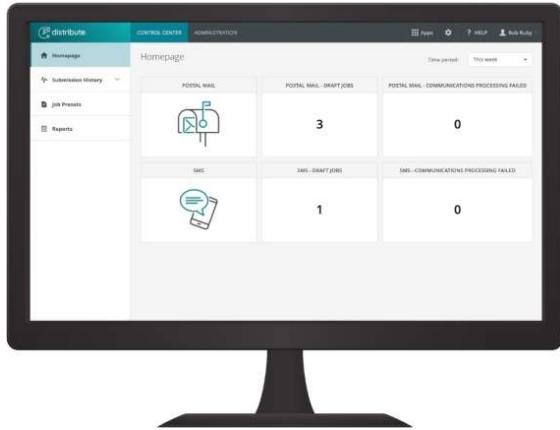
Achieve end-to-end
optimization of outbound
document workflows

Key Capabilities

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Product Overview



IMPRESS DISTRIBUTE

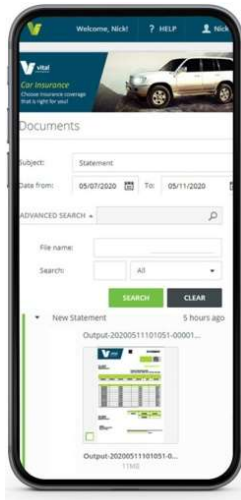
Prepare and deliver your
business communications
in just a few clicks

Key Capabilities

- Cloud-based hybrid mail solution to send one, many, or even thousands of letters from your computer in minutes
- Send invoices as they're created so they reach customers faster and you get paid sooner
- Simply use your business or office applications to create documents like you normally do
- Manage mailings in the office or remotely – all that's needed to complete a job is an internet connection
- Virtually print your documents using the user-friendly Distribute print driver
- Document tracing provides real-time processing status of each individual mail piece
- Your documents are uploaded to our state-of-the-art mail prep facility for assembly and mailing
- Secure data transfer (SSH) and certified processes that ensure privacy and regulatory compliance
- Print, sort, stuff, meter and deliver the mail to the post office, all without leaving your desk
- Eliminate the distraction of mail preparation to focus on core business activities



Product Overview

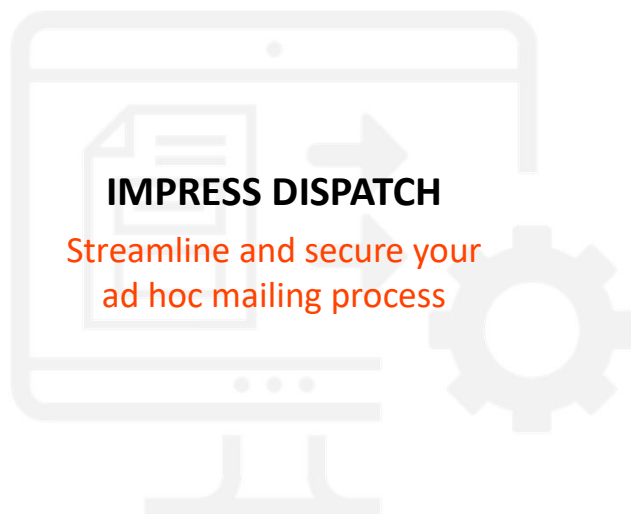
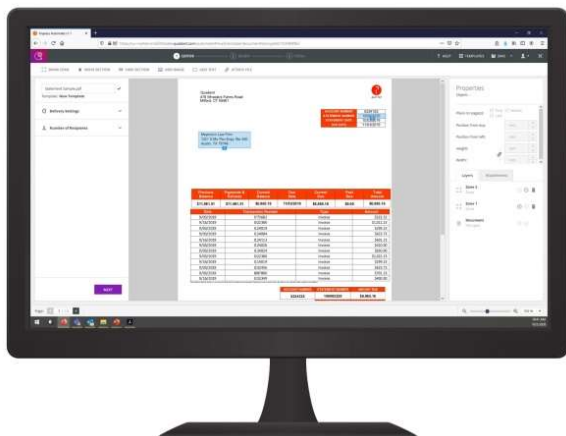


Key Capabilities

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|--|--|
| <ul style="list-style-type: none">• Ready-to-use web portal where your customers can receive digital documents | <ul style="list-style-type: none">• Instant delivery that facilitates quicker payments and improved cash flow |
| <ul style="list-style-type: none">• Easily personalize the look and feel to match your branding requirements | <ul style="list-style-type: none">• Drive down paper, printing and postage costs as you convert customers to digital |
| <ul style="list-style-type: none">• Accommodate customers who prefer paperless communications | <ul style="list-style-type: none">• Include full-page promotional offers with no increase in cost to send |
| <ul style="list-style-type: none">• Highly-secure digital platform – your customers' personal information is always protected and safe | <ul style="list-style-type: none">• Know when any customer has viewed any document so your staff can work smarter |



Product Overview



IMPRESS DISPATCH

Streamline and secure your
ad hoc mailing process

Key Capabilities

- Centralize customer communications generated outside of your regularly-scheduled mail jobs
- Consolidates ad hoc documents generated by on-site and remote employees
- Documents are routed to your print-to-mail production center, eliminating manual mail prep at the desktop
- Alternately, documents can be routed to Impress Portal for customers who prefer digital delivery
- Templates ensure ad hoc communications are properly branded and reduce distribution to just a few clicks
- Built-in approval process that allows communications to be reviewed before they're released for production
- Archiving capabilities provide complete visibility to your document history
- Seamless integration with Impress Automate allows users add targeted messaging or personalized attachments