

Helmets & Hoods



LION®
ready for action

RETAIL PRICE LIST

(PRICES EFFECTIVE: FEBRUARY 01, 2023)



Please join us in supporting the
National Fallen Firefighters Foundation.
Visit www.firehero.org to learn more.

FIREFIGHTER HELMETS & HOODS

BENEFIT FROM LION'S QUALITY PROCESS

Throughout its 100-year plus history, LION has dedicated itself to providing quality products and services to its valued customers. Quality doesn't just happen by talking about it — it takes quality people using a quality process. That's why LION went through the expense and effort to become ISO 9001 registered and to maintain that certification.

A REAL COMMITMENT TO QUALITY PRODUCTS AND SERVICES

What does ISO 9001 registration mean? ISO is short for the International Organization for Standardization. It promotes the development of standards, testing and certification to encourage the real *commitment* to quality products and services. In order for a company to become registered as an ISO 9001-compliant firm, it must pass a strict evaluation of its product development, manufacturing, quality and documentation processes by a qualified independent third-party registrar. It is analogous to Underwriters Laboratory certifying the performance of protective clothing to NFPA Standards. Registration certifies compliance to the quality process based on observed evidence as opposed to the performance testing of a garment. The audits are rigorous, inflexible and are conducted on a "follow-up" inspection basis, as well.

CONSISTENCY AND RELIABILITY IN EVERY STEP

ISO 9001 registration is proof-positive that LION is committed to continuous improvement of all procedures relating to meeting customer expectations. The process requires LION to formalize and document each and every step by which they design and manufacture protective clothing, and the processes used to respond to complaints, questions, suggestions and ... of course ... the occasional error. The result is consistency and reliability in every step of every piece of protective clothing. Each garment is cut and sewn the same way and the customer gets the same product regardless of who performed the work.

RESPONSIVE TO CUSTOMER CONCERNS

Because it covers the design process, ISO 9001 is a more stringent registration. It requires the manufacturer to listen to customer feedback and take action. LION has a Quality Review Board that meets regularly to formally review customer feedback. A team member is assigned the responsibility of investigating the concern or suggestion from a customer and recommending a course of corrective action.

The process also requires LION's suppliers to be accountable by documenting their quality criteria and the corrective actions taken in case a material or product fails the criteria.

LION Customer Support
customersupport@lionprotects.com
1-800-421-2926

Email Orders To:
ordersupport@lionprotects.com



DQS Inc.
LION
CERTIFIED TO ISO 9001: 2015
10001779 QM15

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Customized fit ... optimum comfort

LION Helmets™ are engineered from a firefighter's perspective. We combine the time-honored traditions of the fire service with the latest technical advancements in materials, design and manufacturing. The result is a helmet that's light and comfortable, but provides optimum heat and impact resistance.

We believe America's bravest deserve the best. That's what you get with a LION helmet. From the traditional-style American Classic, Heritage and Legend to the sleek modern-style Legacy 5, we pay attention to all the design and manufacturing details that are essential in delivering the performance you want and deserve. As a result, every LION helmet model offers optimum comfort, fit and safety.

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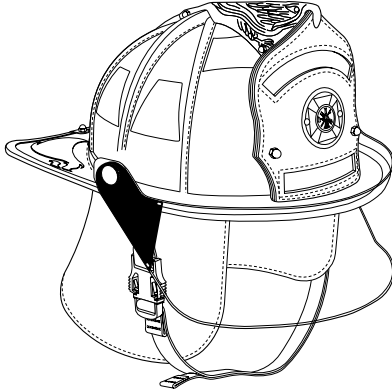
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Traditional-Style Fire Helmets

3M Scotchlite™
Reflective Material
DuPont™
Nomex

NFPA 1971 COMPLIANT TRADITIONAL-STYLE LEATHER HELMET

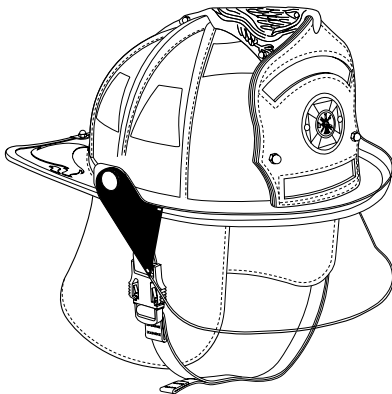


American Heritage with Faceshield

American Heritage™	Lot No.	Price
LeatherGlas™ helmet shell with black Nomex® flannel ear covers, 3M™ Scotchlite™ Reflective Material solid lime-yellow trapezoids, headband cushioned with foam and covered with leather, and carved brass eagle 6" front/shield holder.		
American Heritage with 4" Faceshield and Thumbwheel Adjustments	LFH4120E (All Colors)	\$2025
American Heritage with ESS FirePro 1971™ Goggles	LFH4120S (All Colors)	\$2171
American Heritage with ESS FirePro 1971 Goggles and Flip Down Eye Shields	LFH4120D (All Colors)	\$2309
American Heritage with Flip Down Eye Shields (non NFPA compliant)	LFH4120F (All Colors)	\$2089

Note: Black stitching and edge trim on all colors except white.

NFPA 1971 COMPLIANT TRADITIONAL-STYLE FIBERGLASS HELMET



American Classic with Faceshield

American Classic™	Lot No.	Price
RTM helmet shell with black Nomex flannel ear covers, 3M Scotchlite Reflective Material solid lime-yellow trapezoids, headband cushioned with foam and covered with black knit Nomex, and carved brass eagle 6" front/shield holder.		
American Classic with 4" Faceshield and Metal Thumbwheel Adjustments	LFH2120E (Standard Colors) Orange, Green	\$715 \$745
American Classic with ESS FirePro 1971 Goggles	LFH2120S (Standard Colors) Orange, Green	\$746 \$776
American Classic with ESS FirePro 1971 Goggles and Flip Down Eye Shields	LFH2120D (Standard Colors) Orange, Green	\$872 \$902
American Classic with Flip Down Eye Shields (non NFPA compliant)	LFH2120F (Standard Colors) Orange, Green	\$732 \$762

Standard Color Style Numbers



Non-Standard Color Style Numbers

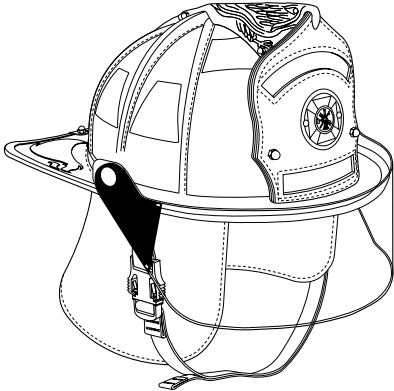


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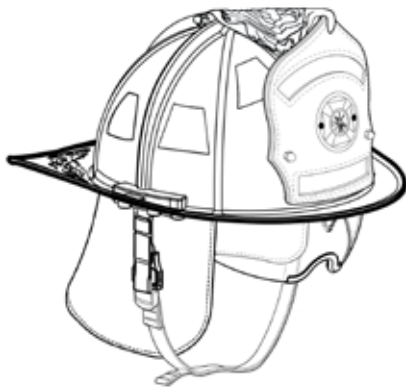
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**Traditional-Style Fire Helmets**

3M Scotchlite™
Reflective Material
DuPont™
Nomex

NFPA 1971 COMPLIANT TRADITIONAL-STYLE FIBERGLASS HELMET

AmericanLegend with Faceshield



American Legend with Integrated Goggles

American Legend™**Lot No.****Price**

SMC helmet shell with black Nomex® flannel ear covers, 3M™ Scotchlite™ Reflective Material solid lime-yellow trapezoids, headband cushioned with foam and covered with black knit Nomex, and carved brass eagle 6" front/shield holder. QuickClean™ feature available for fast, easily removed soft goods cleaning.

AmericanLegend with 4" Faceshield and Metal Thumbwheel Adjustments

LFH8120E

\$596

LFH8121E-QuickClean

\$596

AmericanLegend with ESS FirePro 1971™ Goggles

LFH8120S

\$625

LFH8121S-QuickClean

\$625

AmericanLegend with ESS FirePro 1971 Goggles and Flip Down Eye Shields (non NFPA compliant)

LFH8120D

\$733

LFH8121D-QuickClean

\$733

AmericanLegend with Flip Down Eye Shields (non NFPA compliant)

LFH8120F

\$607

LFH8121F-QuickClean

\$607

American Legend with Integrated Goggles

LFH9120I

\$619

LFH9121I-QuickClean

\$619

American Legend with ESS FirePro 1971 Goggles and Flip Down Eye Shields (NFPA compliant)

LFH8228D- QuickClean

\$763

American Legend with with Flip Down Eye Shields (NFPA compliant)

LFH8228F- QuickClean

\$637

Standard Color Style Numbers

Note: Non-Standard/custom colors unavailable.

Note: Black stitching and edge trim on all colors except white.

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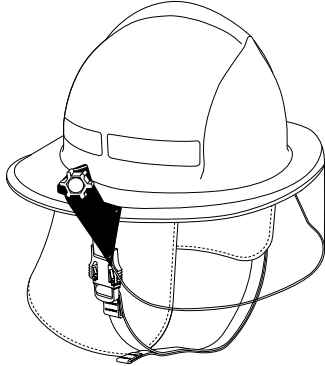
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Modern-Style Fire Helmets

3M Scotchlite™
Reflective Material
DuPont™
Nomex®

NFPA 1971 COMPLIANT MODERN-STYLE FIBERGLASS HELMET



Legacy 5 with Faceshield

Legacy 5™

RTM helmet shell, impact cap, yellow Nomex® flannel ear covers, 3M™ Scotchlite™ Reflective Material 1" x 4" solid lime-yellow bars, headband cushioned with foam and covered with black knit Nomex.

Legacy 5 with Spring-Loaded Safety-Set® Brackets,
WaterGuard® Faceshield Seal and 4" Faceshield

Legacy 5 with 4" Faceshield, Plastic
Thumbwheel Adjustments

Legacy 5 with 4" Faceshield, Metal
Thumbwheel Adjustments

Legacy 5 with ESS FirePro 1971™ Goggles

Legacy 5 with 4" Faceshield, Thumbwheel
Adjustments and ESS FirePro 1971 Goggles

Lot No.

Price

LFH3910A (Standard Colors) Orange, Green	\$568 \$598
LFH3910E (Standard Colors) Orange, Green	\$568 \$598
LFH3910M (Standard Colors) Orange, Green	\$568 \$598
LFH3910S (Standard Colors) Orange, Green	\$619 \$649
LFH3910T (Standard Colors) Orange, Green	\$727 \$757

Standard Color Style Numbers



Non-Standard Color Style Numbers



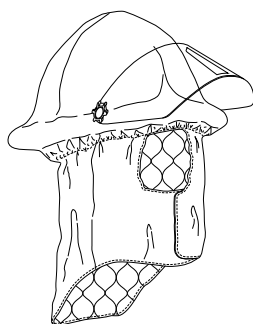
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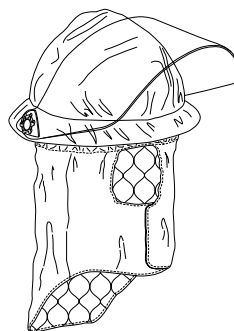
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Proximity Helmet and Components



*American Classic™, with
Shell Cover and Shroud*



*Legacy 5™ with Shell Cover
and Shroud*

NFPA 1971 COMPLIANT PROXIMITY HELMET ENSEMBLES

Item	Lot No.	Price
American Classic with proximity standard shroud, standard cover, 6" gold-coated faceshield with thumbwheel	LFH2120G (Standard Colors)	\$1499
Legacy 5 with proximity standard shroud, standard cover, 6" gold-coated faceshield with thumbwheel	LFH3910G (Standard Colors)	\$1429

J-FIRE VERSION PROXIMITY HELMET ENSEMBLES

Item	Lot No.	Price
American Classic with J-FireProximity shroud, standard cover, 6" gold-coated faceshield with thumbwheel and J-Fire canister cover	LFH2120J (Standard Colors)	\$1697
Legacy 5 with J-FireProximity shroud, standard cover, 6" gold-coated faceshield with thumbwheel and J-Fire canister cover	LFH3910J (Standard Colors)	\$1628

Individual Proximity Components

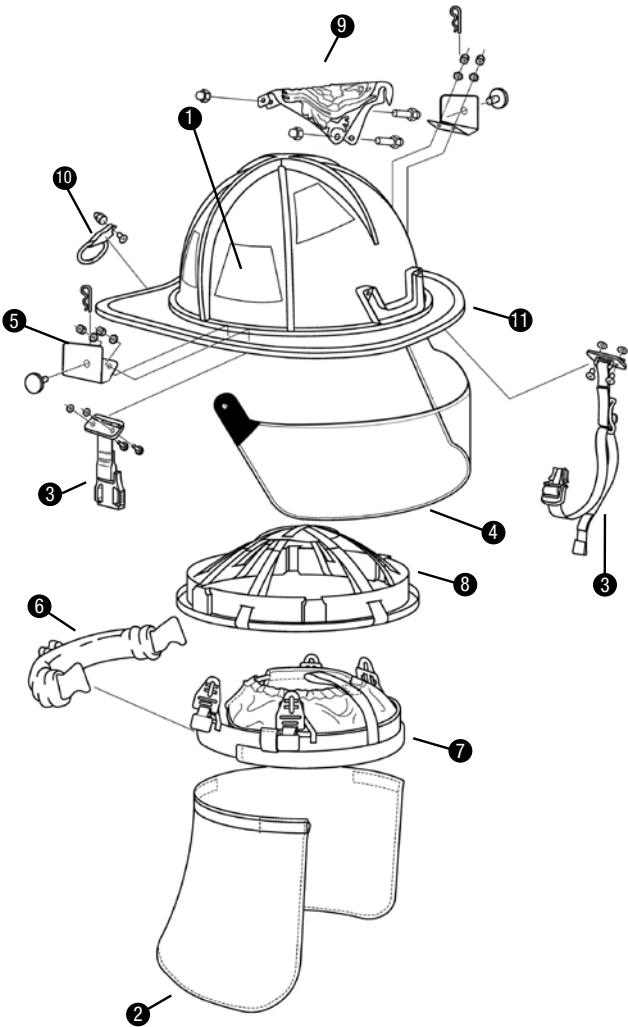
Item	Legacy 5 Lot No.	American Classic Lot No.	Price
Aluminized shell cover – all styles	LFH1011	LFH1011	\$276
Shroud – includes RT7100™ moisture barrier and Prism™ Pure thermal layer	LFH1008	LFH1008	\$746
6" gold-coated faceshield with thumbwheel	LFH970G	LFH970G	\$323
Faceshield cover, black flannel, for 6" gold faceshield	LFH1010	LFH1010	\$30
J-Fire shroud with canister cover	LFH1045	LFH1045	\$901

Standard Color Style Numbers

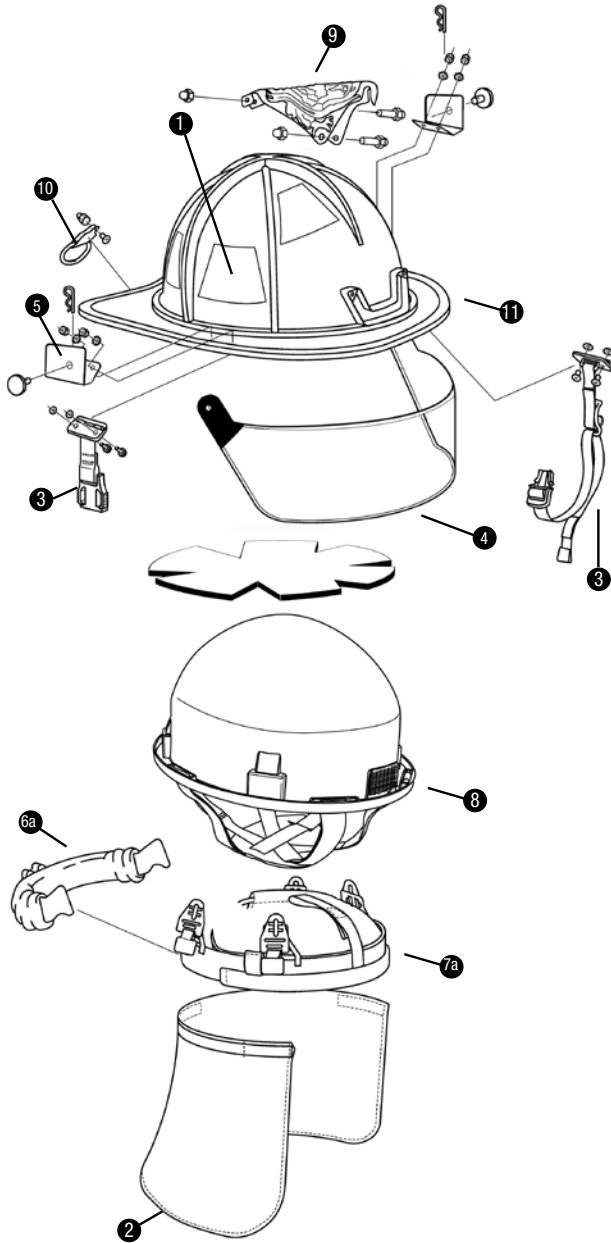




American Heritage™
Helmet



American Classic™
Helmet



RETAIL PRICE LIST

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LION Helmets™
**Traditional-Style Helmets Replacement Parts
and Accessories**
3M Scotchlite™
Reflective Material

DuPont™ **Nomex™** | DuPont™ **Kevlar™**
REPLACEMENT PARTS AND ACCESSORIES
Item See Drawings on Page 8

American Heritage™
American Classic™
Lot No.
Lot No.
Price
Reflective Trim

① • 3M™ Scotchlite™ Reflective Material Trapezoids, Lime-Yellow (Set of 8)	LFH939 (Std.)	LFH939 (Std.)	\$30
• 3M Scotchlite Reflective Material Trapezoids, Red-Orange (Set of 8)	LFH940	LFH940	\$30
• 3M Scotchlite Reflective Material Trapezoids, Lime-Yellow and Silver (Triple Trim) (Set of 8)	LFH915	LFH915	\$30
• 3M Scotchlite Reflective Material Trapezoids, Red-Orange and Silver (Triple Trim) (Set of 8)	LFH943	LFH943	\$30

Ear Covers

② • Black Nomex®, Black Flannel	LFH950=10 (Std.)	LFH950=10 (Std.)	\$50
• Yellow Nomex, Black Flannel	LFH951=10	LFH951=10	\$50
• Black PBI®, Black Flannel	LFH952=10	LFH952=10	\$74
• Natural PBI, Black Flannel	LFH953=10	LFH953=10	\$74
• Yellow Nomex with Throatstrap	LFH955=10	LFH955=10	\$66
• Black Nomex with Throatstrap	LFH955=20	LFH955=20	\$66
• Natural PBI with Throatstrap	LFH955=30	LFH955=30	\$100

Chinstraps

③ • Quick-Release Buckle with Postman's Slide	LFH963 (Std.)	LFH962 (Std.)	\$50
• Heritage Chinstrap Hardware for Converting Faceshields to Goggles. Classic Chinstrap Converts Faceshields to Goggles or to Non-NFPA Flipdowns. Both Include Brass Plates and Screws, 5 Complete Sets.	LFH1032	LFH1029	\$61

Eye Protection

④ • 4" Faceshield (Thumbwheels)	LFH974	LFH974	\$129
⑤ • Faceshield Bracket Kit (Thumbwheel). Has One Set of Screws for Heritage and Classic	LFH978	LFH978	\$64
⑤ • Thumbwheel Faceshield Fastener for 4" Faceshield (5 Sets of Shoulder Bolts, Spring Washers, Nordlock Washers and Hitch Pins)	LFH1027	LFH1027	\$147
• Flip Down Eye Shields*	LFH977	LFH977	\$124
• Flip-Down Eye Shield Fastening Hardware Kit (15 Pairs Individually Bagged)	LFH1019	LFH1019	\$160
• Deluxe ESS FirePro 1971™ Goggles Kit with ESS Attachment System	LFH891=20	LFH891=20	\$183
• Reinforcement Plates for Goggles (5 Sets)	LFH1049	LFH1049	\$17
• Goggles Guard Black Nomex with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1024	LFH1024	\$52
• Goggles Guard Natural PBI with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1052	LFH1052	\$70
• ESS FirePro 1971 Goggles Attachment System (10 Sets)	LFH1034	LFH1034	\$53

(Continued on Page 10)

* Flip down eye shields are not NFPA compliant eye/face protection.

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LION Helmets™

Traditional-Style Helmets Replacement Parts and Accessories

DuPont™
Nomex.

REPLACEMENT PARTS AND ACCESSORIES

Item See Drawings on Page 8

American Heritage™
Lot No.

American Classic™
Lot No.

Price

Headband Options

6 • Deluxe Leather Ratchet Headband	LFH1069 (Std.).....	LFH1069.....	\$167
7 • Padded Ratchet Black Knit Headband	LFH1068.....	LFH1068 (Std.).....	\$105
8 • Suspension Ring with Straps	LFH1003.....	N/A.....	\$42
• Green Insulation Foam.....	N/A.....	LFH1033.....	\$25
• Liner.....	N/A.....	LFH1035.....	\$35
• Suspension System (Suspension + 8 Dowels).....	N/A.....	LFH1036.....	\$23
• Headband Replacement Cover (Nomex®)	LFH1066.....	LFH1066.....	\$50
• Headband Replacement Cover (Leather)	LFH1067.....	LFH1067.....	\$89

Leather Shield and Mounting Parts

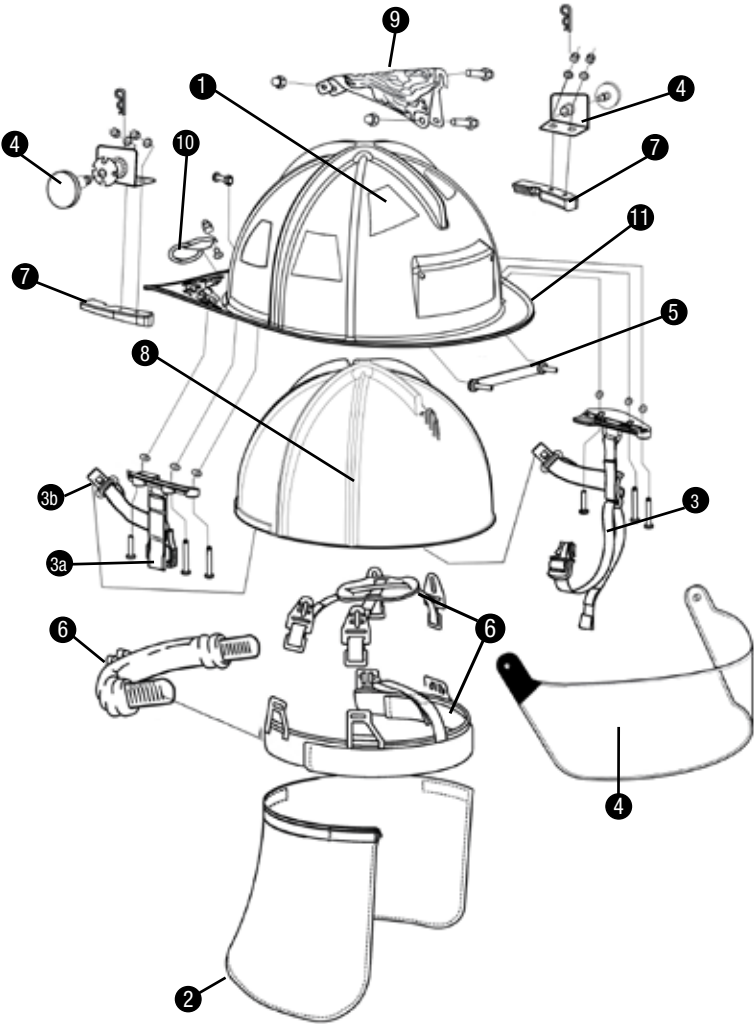
9 • Tall Eagle and Hardware.....	LFH1012=10	LFH1012=10	\$101
• Low Profile Eagle Kit	LFH1012=30	LFH1012=30	\$101
• Eagle Kit (Fits 6" Front, Must Be Used with LFH1017=10)	LFH1012=40	LFH1012=40	\$101
• Front Bracket Kit (10 Sets) (Fits 6" Front, Must Be Used with LFH1012=40)	LFH1017=10	LFH1017=10	\$117
• Front Bracket Kit (10 Sets)	LFH1017.....	LFH1017.....	\$117
• Eagle Replacement Screws and Nuts, 12 Sets (24 Screws and 48 Nuts)	LFH1018.....	LFH1018.....	\$112
• Front Bracket Acorn Nuts and Lock Washers (5 Sets).....	LFH1025.....	LFH1025.....	\$25
• Patent Leather Front (Installed on Helmet) (2 Panel)	LS6I=02	LS6I=02.....	\$95
• Patent Leather Front (Installed on Helmet) (3 Panel)	LS6I=03	LS6I=03.....	\$95
• Patent Leather Front (Loose) (2 Panel)	LS6=02	LS6=02.....	\$87
• Patent Leather Front (Loose) (3 Panel).....	LS6=03	LS6=03.....	\$87

Brim Accessories

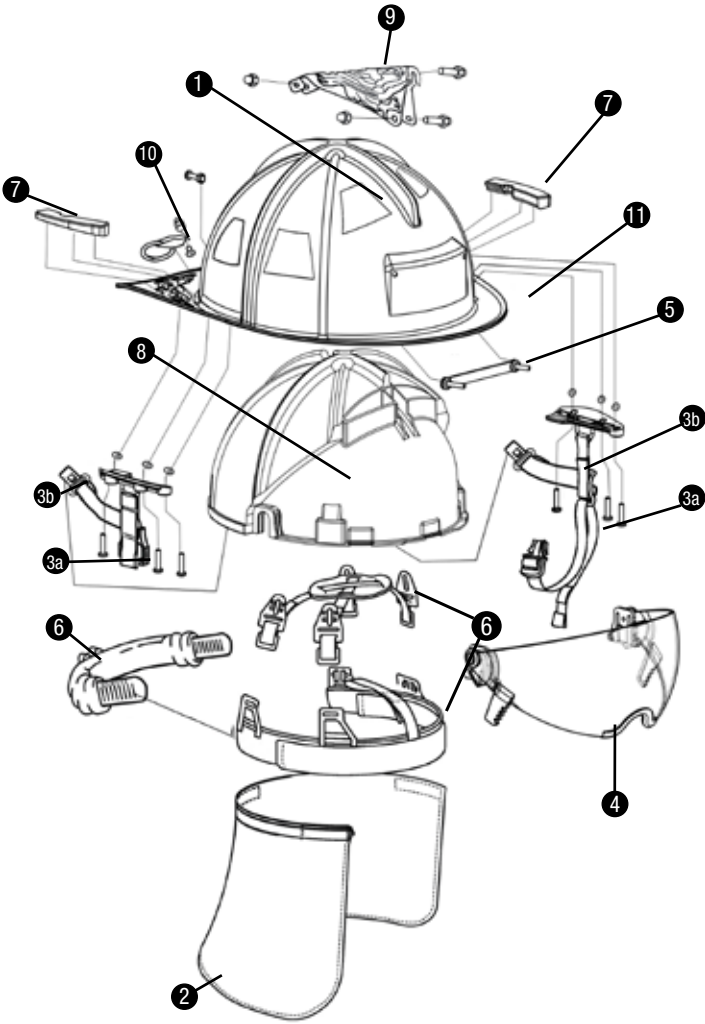
10 • D-Ring Replacement Kit (D-Ring and Fasteners) (5 Sets).....	LFH1016.....	LFH1016.....	\$38
11 • Edge Trim (Black)	LFH1050.....	LFH1046.....	\$35
• Edge Trim (White).....	LFH1047.....	LFH1048.....	\$35



**American Legend™ Helmet
(Faceshield)**



**American Legend™ Helmet
(Integrated Goggles)**



RETAIL PRICE LIST

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LION Helmets™

Traditional-Style Helmets Replacement Parts and Accessories

3M Scotchlite™
Reflective Material

DuPont™ Nomex® | **DuPont™ Kevlar®**

REPLACEMENT PARTS AND ACCESSORIES

Item	See Drawing on Page 11	American Legend	Lot No.	Price
Reflective Trim				
①	• 3M™ Scotchlite™ Reflective Material Trapezoids, Lime-Yellow (Set of 8)	LFH939 (Std.)		\$30
	• 3M Scotchlite Reflective Material Trapezoids, Red-Orange (Set of 8)	LFH940		\$30
	• 3M Scotchlite Reflective Material Trapezoids, Lime-Yellow and Silver (Triple Trim) (Set of 8)	LFH915		\$30
	• 3M Scotchlite Reflective Material Trapezoids, Red-Orange and Silver (Triple Trim) (Set of 8)	LFH943		\$30
Ear Covers				
②	• Black Nomex®, Black Flannel	LFH950=10 (Std.)		\$50
	• Yellow Nomex, Black Flannel	LFH951=10		\$50
	• Black PBI®, Black Flannel	LFH952=10		\$74
	• Natural PBI, Black Flannel	LFH953=10		\$74
	• Yellow Nomex with Throatstrap	LFH955=10		\$66
	• Black Nomex with Throatstrap	LFH955=20		\$66
	• Natural PBI with Throatstrap	LFH955=30		\$100
	• QuickClean™ Black Nomex, Black Flannel	LFH956		\$50
	• QuickClean Black Nomex with Throatstrap	LFH957=20		\$66
Chinstraps				
③	• Chinstrap 2pt, Chin Strap Mounting Block	LFH1071		\$82
Eye Protection				
④	• 4" Faceshield (Thumbwheels)	LFH974		\$129
⑤	• Faceshield Bracket Kit (Thumbwheel). Has One Set of Screws	LFH978		\$64
⑤	• Thumbwheel Faceshield Fastener for 4" Faceshield (5 Sets of Shoulder Bolts, Spring Washers, Nordlock Washers and Hitch Pins)	LFH1027		\$147
	• NFPA Compliant Flip Down Eye Shields	LFH980		\$190
	• Non NFPA Compliant Flip Down Eye Shields	LFH977		\$124
	• Flip-Down Eye Shield Fastening Hardware Kit (15 Pairs Individually Bagged)	LFH1019		\$160
	• Deluxe ESS FirePro 1971™ Goggles Kit with ESS Attachment System	LFH891=20		\$183
	• Reinforcement Plates for Goggles (5 Sets)	LFH1049		\$17
	• Goggles Guard Black Nomex with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1024		\$52
	• Goggles Guard Natural PBI with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1052		\$70
	• ESS FirePro 1971 Goggles Attachment System (10 Sets)	LFH1034		\$53
	• Integrated Goggles Visor Assembly	LFH1072		\$223
	• Replacement Nose Piece	LFH1073		\$23
	• Protective Cover	LFH1074		\$17
Headband Options				
⑥	• Padded Ratchet Black Knit Headband and Suspension System	LFH1075 (Std.)		\$105
⑧	• Impact Cap	LFH4000 (Std.)		\$110
	• Headband Replacement Cover (Nomex)	LFH1066		\$50
	• Headband Replacement Cover (Leather)	LFH1067		\$89
	• Removal Tool	LFH1058		\$50
Leather Shield and Mounting Parts				
⑨	• Tall Eagle and Hardware	LFH1012=10		\$101
	• Low Profile Eagle Kit	LFH1012=30		\$101
	• Eagle Kit (Fits 6" Front, Must Be Used with LFH1017=10)	LFH1012=40		\$101
	• Front Bracket Kit (10 Sets)	LFH1076		\$98
	• Eagle Replacement Screws and Nuts, 12 Sets (24 Screws and 48 Nuts)	LFH1018		\$112
	• Front Bracket Acorn Nuts and Lock Washers (5 Sets)	LFH1025		\$25
	• Patent Leather Front (Installed on Helmet) (2 Panel)	LS6I=02		\$95
	• Patent Leather Front (Installed on Helmet) (3 Panel)	LS6I=03		\$95
	• Patent Leather Front (Loose) (2 Panel)	LS6=02		\$87
	• Patent Leather Front (Loose) (3 Panel)	LS6=03		\$87
Brim Accessories				
⑩	• D-Ring Replacement Kit (D-Ring and Fasteners) (5 Sets)	LFH1016		\$38
⑪	• Edge Trim (Black)	LFH1046		\$35



Traditional-Style Helmets Replacement Parts
and Accessories

3M Scotchlite™
Reflective Material

DuPont™
Nomex® | DuPont™
Kevlar®



QUICKCLEAN™ ACCESSORIES AND KITS

Fits the entire helmet suspension system or any combination
of replacement parts and accessories.

	American Legend™ Lot No.	American Legend Lot No.	Price
Durable, Washable Mesh Bags			
• QuickClean Washable Mesh Bag	LFHQCBAG	LFHQCBAG	\$10
• QuickClean Kit 1: includes Washable Mesh Bag (LFHQCBAG), Ear/Neck Cover Black Nomex (LFH956) and Headband Replacement Cover Black Nomex (LFH1066)	LFHQCKT1	LFHQCKT1	\$109
• QuickClean Kit 2: Includes Washable Mesh Bag (LFHQCBAG), Ear/Neck Cover Black Nomex with Throatstrap (LFH957=20) and Headband Replacement Cover Black Nomex (LFH1066)	LFHQCKT2	LFHQCKT2	\$125

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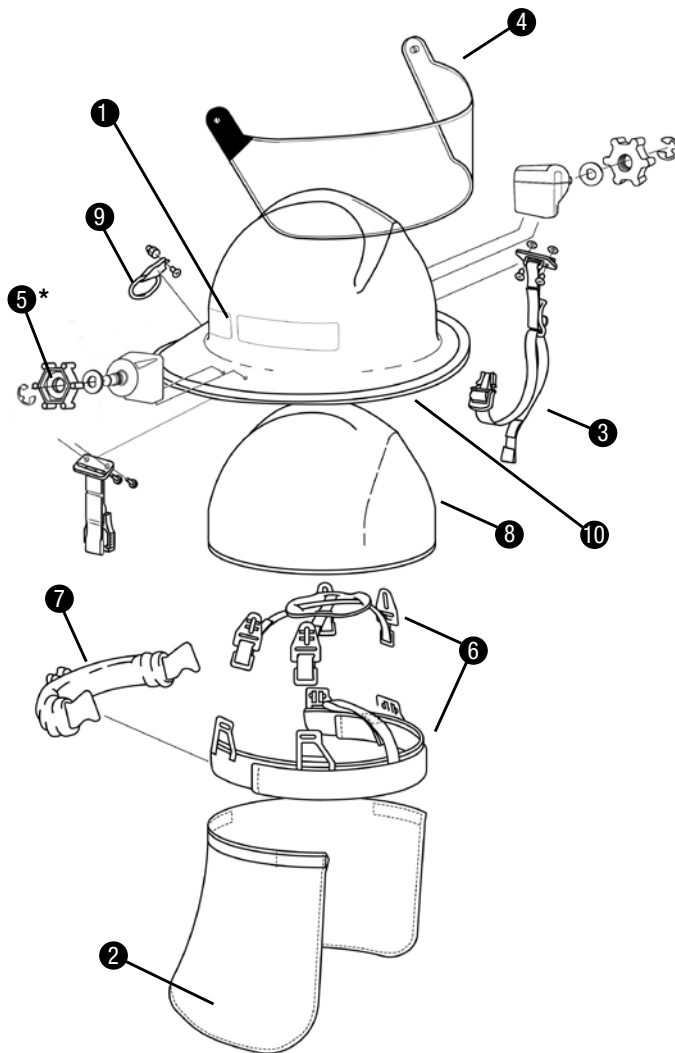
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Modern-Style Fire Helmets

3M Scotchlite®
Reflective Material

Legacy 5™ Helmet



*Note: Also available with metal or plastic thumbwheel adjustments on non-WaterGuard® faceshield styles.

RETAIL PRICE LIST

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LION Helmets™

Modern-Style Helmets Replacement Parts and Accessories

3M Scotchlite™
Reflective Material

DuPont™
Nomex | DuPont™
Kevlar

REPLACEMENT PARTS AND ACCESSORIES

Item	See Drawings on Page 14	Legacy 5™ Lot No.	Price
Reflective Trim			
①	• 3M™ Scotchlite™ Reflective Material 1" x 4" Bars, Lime-Yellow (Set of 5)	LFH835 (Std.)	\$27
Ear Covers			
	• Black Nomex®, Black Flannel	LFH950=10	\$50
②	• Yellow Nomex, Black Flannel	LFH951=10 (Std.)	\$50
	• Black PBI®, Black Flannel	LFH952=10	\$74
	• Natural PBI, Black Flannel	LFH953=10	\$74
	• Yellow Nomex with Throatstrap	LFH955=10	\$66
	• Black Nomex with Throatstrap	LFH955=20	\$66
	• Natural PBI with Throatstrap	LFH955=30	\$100
Chinstraps			
③	• Quick-Release with Postman's Slide	LFH961=10 (Std.)	\$50
	• Legacy 5 Chinstrap Hardware for Converting Faceshields to Goggles. Includes Brass Plates and Screws (5 Sets)	LFH1029	\$61
Eye Protection			
	• 4" Faceshield (Thumbwheels)	LFH974	\$129
④	• 4" Faceshield (WaterGuard® Seal)	LFH975	\$159
	• Faceshield Bracket Kit (Thumbwheel-Metal)	LFH1060	\$68
	• Faceshield Bracket Kit (Thumbwheel-Plastic)	LFH979=10	\$61
⑤	• WaterGuard Faceshield Bracket Kit	LFH981=10	\$42
	• WaterGuard Faceshield Fasteners for 4" Faceshield (Springs, Bolts and Hitch Pins) (5 Sets)	LFH1020	\$42
	• Plastic Thumbwheel Faceshield Fasteners for 4" Faceshield (Knob Adjustment, Knob Adjustment Nuts, Washers, E-clips) (5 Sets)	LFH1041	\$86
	• Deluxe ESS FirePro 1971™ Goggles Kit with ESS Attachment System	LFH891=20	\$183
	• Reinforcement Plates for Goggles (5 Sets)	LFH1049	\$17
	• Goggles Guard Black Nomex with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1024	\$52
	• Goggles Guard Natural PBI with 3M Scotchlite Reflective Material (Lime-Yellow)	LFH1052	\$70
	• ESS FirePro 1971 Goggles Attachment System (10 Sets)	LFH1034	\$53
Headband Options			
⑥ ⑦	• Padded Ratchet Headband and Suspension (Black Knit Only)	LFH1070 (Std.)	\$105
	• Headband Replacement Cover (Nomex)	LFH1066	\$50
	• Headband Replacement Cover (Leather)	LFH1067	\$89
Impact Cap			
⑧	• Impact Cap	LFH1000 (Std.)	\$114
Brim Accessories			
⑨	• D-Ring Replacement Kit (D-Ring and Fasteners), (5 Sets)	LFH1016	\$38
⑩	• Edge Trim (Black)	LFH1046	\$35
	• Edge Trim (White)	LFH1048	\$35



REDZONE™ Particulate Blocking Hood

with Stedair® Prevent

FEATURES



- Certified to meet NFPA 1971, 2018 Edition
- Particulate protection throughout
- Air permeable to help manage core temperature and heat stress
- Streamlined, two-layer construction for easy movement, flexibility and unobstructed hearing
- Extended bib design provides optimal shoulder and neck coverage that stays in place
- Ultra-soft, flame -esistant (FR) material for maximum comfort and fire protection
- Extreme durability that maintains its particulate blocking effectiveness even after 100 washes
- Universal sizing that comfortably fits all heads

Available in two color combinations:



Black/Gray (shown)

Tan/Gray

REDZONE Hood	Lot No.	Price	MAP
Black/Gray	HD395142=10+U	\$147	\$115
Tan/Gray	HD395146=10+U	\$147	\$115

RETAIL PRICE LIST

Effective February 01, 2023
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2023 LION Customer Policies — Terms/Warranty

2023 LION CUSTOMER POLICIES — TERMS AND CONDITIONS OF DOMESTIC SALE, 48 CONTIGUOUS STATES

These are the General Terms and Conditions of Sale and Delivery ("General Terms") of Lion First Responder PPE, Inc., with its place of business at 7200 Poe Avenue, Suite #400, Dayton, OH 45414, including companies or enterprises affiliated therewith (hereinafter jointly referred to as "Seller").

1. APPLICABILITY

- a. These General Terms and Conditions of Delivery and Services apply to all offers, services, deliveries and agreements contracted as such with Seller.
- b. These General Terms may only be departed from if Seller expressly states or acknowledges this in writing.
- c. Other general terms and conditions, including but not limited to the terms and conditions of any counterparty (including but not limited to buyers or commissioning parties, that Seller has concluded an agreement with or is in negotiation of concluding any agreement) (all hereinafter to be referred to as "Buyer"), shall, where not in accordance with these General Terms, be explicitly rejected. Such other general terms and conditions shall only apply if and insofar as explicitly confirmed by Seller in a separate document.
- d. These General Terms also apply, as circumstances so dictate, for the benefit of personnel and assistants of Seller and/or auxiliaries engaged by Seller who are working and/or useful for the performance of the relevant agreement, as well as for the benefit of third parties through whom Seller has the contracted agreement performed, whether in whole or in part.

2. OFFERS, CONTRACTS & CHANGES

- a. Unless the offer stipulates a period for acceptance, all offers are non-binding. In all offers, prices stated do not include any state, local or federal governmental taxes, duties and/or customs charges unless specifically stated. Up to one (1) week after acceptance of a non-binding offer, Seller may withdraw the offer. A non-binding offer remains valid for a maximum period of thirty (30) days, unless explicitly stated otherwise in the offer.
- b. The agreement is contracted as soon as a full and unconditional acceptance of the offer has reached Seller. This acceptance implies that the Buyer consents to the applicability of these General Terms and, insofar as necessary, waives the declaration of applicability of the Buyer's own general terms and conditions of purchase (or of whatever kind).
- c. If the acceptance contains reservations or changes to the offer, contrary to the provisions of the preceding paragraphs, the agreement is only contracted if and insofar as Seller has explicitly informed the Buyer in writing that it consents to such departures from the offer. In such event, only the reservations or changes stipulated by the Buyer that Seller has expressly confirmed will be applicable, meaning that all other reservations or changes that are not expressly confirmed to be accepted are deemed to have been rejected. It is understood that the applicability of these General Terms (including all provisions hereto), is a key stipulation of Seller, and forms an integral part of its offer. Seller reserves the right to change prices in response to requests made by Buyer to change product features, designs or materials either before or after acceptance.
- d. Offers issued and contracts entered into by representatives, sales agents or intermediaries are binding on Seller only after the order has been confirmed in writing.
- e. Seller is only bound by offers and contracts produced and/or concluded by representatives, commercial agents or intermediaries after a written order confirmation by Seller.
- f. Information and data provided by the Buyer to Seller for the purposes of the agreement contracted, such as drawings, etc., will be assumed by Seller to be correct, and Seller will base its offer on such information. Seller is not responsible, and bears no responsibility, for specifications or designs developed and supplied by Buyer and/or information, drawings, etc. supplied by the Buyer as referred to in the preceding sentence, regardless of whether Seller has advised the Buyer thereon. This applies accordingly to parts and materials that the Buyer makes available or prescribes to Seller.
- g. In reading the measures, weights, colors and technical data contained in the offers, the other party should allow for minor discrepancies which do not exceed the normal limits. Sizes, weights, colors and technical details in the offer should be read in such a way that the other party must take account of small deviations that do not go beyond the boundaries of what is considered normal.
- h. Prices in offers and contracts are based on the relevant circumstances and data (particularly the salary and materials costs) which were in force or known to Seller at the time of preparing the offer or concluding the contract.
- i. All orders are subject to credit department approval.
- j. Delivery, minimums and surcharges of the goods and services may vary according to the product line; all such variations will be stated in proposals, quotes or bid documents.
- k. Possession of a price list of Seller does not constitute an offer to sell.
- l. For all turnouts, a One Hundred and Twenty-Five U.S. Dollar (\$125) (list) minimum order surcharge may apply to special cuts or special production runs and to custom sizes or over-sizes outside Seller's standard sizing (see appropriate sizing charts). On non-turnout products, a ten percent (10%) minimum surcharge may apply to special cuts or special production runs and to custom sizes or over-sizes outside Seller's standard sizing (see appropriate sizing charts).
- m. Seller is entitled to adjust offered or agreed prices according to reasonableness and fairness, if there is a material change in circumstances or data, including but not limited to, increases in labor, transportation or material costs, after the issuing of the offer or the conclusion of the contract, but before the performance of the contract. An example of the foregoing change in circumstances is supply chain or labor cost increases caused by the Covid-19 pandemic.

3. DELIVERY & RISK OF LOSS

- a. For PPE and core training products, freight term for domestic orders delivered within the 48 contiguous U.S. states is F.O.B. Destination unless otherwise stated on quote.
- b. Contact Seller for terms and conditions of sale for International, Alaskan/Hawaiian or other non-continental U.S. destinations, Totalcare offers, and for sale of large props and Custom Build training projects.
- c. No C.O.D. orders.
- d. Unless expressly agreed otherwise, stated delivery times shall not be regarded as deadlines, unless explicitly agreed otherwise. In the event of late delivery, the Buyer must give Seller due notice before Seller can be in default.
- e. Seller reserves the right to ship partial orders unless complete shipment is stated on the order.
- f. Rush orders for custom make-to-order products are subject to a twenty percent (20%) rush fee.
- g. The delivery period commences on the date on which Seller has confirmed the order to the Buyer, or otherwise on the date agreed by the parties in writing.
- h. Seller is authorized to determine the method of transport. For Large Props and Custom Build Projects, transport costs are not included in the offers and sale prices, but will be charged separately to the Buyer as appropriate.
- i. The goods shall be delivered by Seller in the packaging it deems appropriate. If the Buyer prescribes different packaging, Seller is entitled to invoice the Buyer separately for the cost of such packaging.
- j. Seller is entitled to have deliveries made or services performed by third parties.
- k. Documentation provided by third party carriers shall be conclusive evidence of proof of delivery and Seller bears no responsibility for goods after delivery by carrier to designated destination.
- l. If applicable, the Buyer should ensure that Seller is able to carry out the installation work undisturbed. Amongst other things, the Buyer should ensure free access to the installation site and the availability of all the necessary facilities.

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RETAIL PRICE LIST

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2023 LION Customer Policies — Terms/Warranty (Continued)

4. PAYMENT & TRANSFER OF OWNERSHIP

- a. All orders for make-to stock products are subject to a handling charge of Four and 25/100 U.S. Dollars (\$4.25). All orders amounting to less than Fifty U.S. Dollars (\$50.00) will be subject to a handling charge of Fifteen U.S. Dollars (\$15.00).
- b. In the event of late payment by the Buyer, the Buyer will be deemed to be in breach by operation of law with no demand letter or notice of default being required. All payments must be made within thirty (30) days after the date of invoice, unless any other payment term is explicitly agreed in writing. Payment must be made without any deduction or offsetting, at the offices of Seller or by means of transfer to a bank account stipulated by Seller.
- c. Seller retains full (and sole) ownership of the goods until such time as the due purchase sum, including any statutory interest, collection cost, etc. has been paid in full and received by Seller, even if the goods have meanwhile been processed or incorporated into other products.
- d. If the Buyer does not pay within the set time described herein (the "Payment Date"), it shall be deemed to be legally in default without the requirement of any warning or notice of default.
- e. For amounts owed after the Payment Date, Buyer shall pay two percent (2%) per month interest, or the maximum statutory rate, if below 2%, as well as legal and other costs incurred in order to secure the performance of the contract, its cancellation and/or compensation, except if Seller is ruled against by a final and conclusive judgment of the court.
- f. The collection costs shall amount to at least fifteen percent (15%) of the outstanding sum, subject to a minimum of Three Hundred U.S. Dollars (\$300.00).
- g. The Buyer is at all times obliged to furnish security to Seller, immediately upon receipt for the fulfillment of its obligations. If the Buyer does not comply with this request, Seller will be entitled to cancel the contract, as well as any other still existing contracts between Seller and the Buyer, without judicial intervention, and to claim additional or compensatory damages.
- h. If Seller has claims against the Buyer and the object of these claims is under a retention of title and Seller also has claims against the Buyer for which no retention of title has been made, payment by the Buyer is applied first towards fulfillment of the claim(s) not subject to retention of title.
- i. As long as the ownership of the goods delivered has not been transferred to the Buyer: (i) the Buyer is not permitted to transfer the ownership of the goods delivered, to encumber these goods with real rights or rights under the law of obligations, or to alienate them under any title whatsoever except pursuant to the provisions of paragraph 9 of this article or otherwise agreed in writing; (ii) the Buyer is obliged to observe due care in maintaining custody of the goods and to hold them as the identifiable property of Seller (any marks or signs of Seller applied in, on or to the goods delivered must remain clearly visible; and (iii) the Buyer is obliged to store goods delivered that are defined exclusively by type and weight separately and ensure that they are clearly identifiable as property of Seller.
- j. As long as the ownership of the goods delivered has not been transferred to the Buyer, the Buyer is permitted to incorporate or process the goods delivered or sell and transfer them to third parties, so long as in the context of its normal business operations, and in the case of sale, the Buyer (i) stipulates a retention of title to the goods delivered upon its Buyer, or (ii) immediately pays the purchase price owed to Seller, or (iii) pledges to Seller the Buyer's claim against its Buyer, payable upon demand by Seller.
- k. Seller is entitled to reclaim the goods delivered under retention of title, if and insofar as the Buyer remains in default of the fulfillment of any obligation toward Seller, or in the opinion of Seller, exhibits any payment problems.
- l. The Buyer hereby grants Seller nunc pro tunc the irrevocable right to enter the Buyer's business premises or to allow a third party designated by Seller to do so in the event that Seller wishes to reclaim the delivered goods.

5. RETURNS

- a. The Buyer must contact Seller Buyer Support within forty-five (45) days of receipt of shipment to receive a Return Authorization Number. All returns received without a Return Authorization Number will be held up for processing. Except for defective items:
 - i. Products that have been worn, laundered, altered or soiled are non-returnable;
 - ii. Personalized garments (e.g., with names, letters or heat transfer emblems) are non-returnable;
 - iii. Custom manufactured, custom sizes, made-to-order and special cut products are non-returnable;
 - iv. Products that have been discontinued or redesigned are non-returnable;
 - v. Boots that have been worn are non-returnable;
 - vi. CBRN products are non-returnable.
- b. Returns must have prior approval from Supplier and marking instructions. Supplier will not accept goods returned without its written permission.
- c. Return of stock goods are subject to a fifteen percent (15%) restocking fee.
- d. Custom made-to-order products are not returnable.

6. FORCE MAJEURE

- a. If Seller is prevented by force majeure from making full, correct and proper delivery within the delivery time, Seller is entitled to cancel the contract, or to inform the Buyer of a reasonable period within which full, correct and proper delivery can still be made, without Seller being bound to pay any compensation.
- b. Force majeure is deemed to apply if after agreement is concluded, Seller is prevented from fulfilling its obligations under this agreement or making the preparations to do so as the result of an extraordinary nature in particular circumstances such as epidemic, pandemic, war, risk of war, civil war, acts of war, riot, terrorism, civil unrest, fire, water damage, inaccessibility of certain areas, flooding, strike, works occupation, lockout, hindrances to imports and exports, official regulations, defective machinery, interruptions in the power supply, all of these both in Seller's factory and in the third party establishments from which Seller wholly or partly draws the necessary plant or raw materials, as well as in storage or during transport, whether or not under Seller's own control and, further, through all other causes arising through no fault of Seller or outside its area of risk.
- c. In the event Seller fails to perform any of its obligations due to force majeure, Seller will inform the Buyer immediately of the reason and will immediately upon cessation of the force majeure take all reasonable steps within its power to resume compliance with its obligations ASAP. If the obligations cannot be met after sixty (60) days either party has the right to terminate the contract.

7. DISPUTES & APPLICABLE LAW

- a. All legal relationships between the parties are governed exclusively by U.S. law, to the exclusion of all other legal systems.
- b. The Vienna Sales Convention (CISG) is not applicable, nor are any other international rulings from which exclusion is permitted.
- c. All disputes will be settled exclusively by a court of competent jurisdiction in Dayton, Ohio. Nonetheless, the parties will first attempt in good faith to resolve any dispute or claim amicably through negotiations between representatives of each party with authority to settle the relevant dispute

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2023 LION Customer Policies — Terms/Warranty (Continued)

8. COMPLAINTS & LIABILITY

- a. Without prejudice to all that is stipulated in the agreement and elsewhere in these General Terms, Seller will not be liable, contractually and/or extra-contractually, for direct damages, except insofar as the Buyer proves that the damage and/or loss is the result of a defect in the delivered product that can be solely attributed to Seller; in which case, however, the total liability of Seller will be still limited to the amount that is covered by its insurance. If no insurance coverage exists, for any reason at all, Seller's liability is limited to a sum equal to the amount of the invoice value of the supplied goods that gave rise to the liability. Seller can never be held liable for loss of profits, loss of earnings or other indirect and consequential damage. Seller will in no event be liable, unless insofar as it explicitly accepts liability in these General Terms or in a written agreement between Seller and the Buyer. Seller shall have no liability for injuries to third parties or damage caused by Buyer's use of Goods for any purpose other than their intended use.
- b. Complaints must be submitted to Seller in writing, with argumentation, within fourteen (14) days after the Buyer becomes aware or could reasonably have become aware of the complaint, failing which Seller is entitled to disregard the complaint and the Buyer is deemed to have waived any claim it may have against Seller with regard to the complaint.
- c. If a timely and well-substantiated complaint is found justified, Seller is entitled to either lower its invoices or improve the results of its work.
- d. Complaints do not entitle the Buyer to suspend or offset any payments.
- e. After delivery, Seller is no longer liable for faults, excepting where faults are fully and solely attributable to Seller and the Buyer did not give notice of such faults prior to the transfer in title, and furthermore the Buyer could not reasonably be expected to have discovered these faults at the moment of transfer in title and register a complaint concerning the fault within the appropriate time frame as stipulated herein.
- f. If and insofar as the Buyer has insured any risk associated with the agreement, the Buyer is obliged to claim any damages under that insurance and indemnify Seller against recovery claims by the insurer.
- g. Seller's liability for direct material damages is at all times limited to the net amount of the invoice pertaining to the agreement (excluding VAT). Under no circumstances shall the compensation exceed the amount for which Seller has procured insurance coverage for the loss-causing events and for which coverage is actually provided.
- h. The following are not subject to compensation: Consequential loss, including damages due to business stoppage and loss of profit; Damages inflicted on persons and/or property found in the vicinity of the location where the contract is being performed inflicted by or during the performance of the contract; Damages caused by third parties, such as auxiliaries engaged by Seller.
- i. Excepting where otherwise agreed in writing, all liability of Seller is cancelled (and therefore will expire) at the latest after six (6) months have elapsed from the moment at which the agreement ends by transfer in title, dissolution or cancellation.
- j. The legal claim derived from a fault for which Seller is liable is not admissible (and will therefore expire) if it is brought later than six (6) months following the day on which the agreement ends by virtue of delivery, transfer in title, dissolution or cancellation.

9. INTELLECTUAL & INDUSTRIAL PROPERTY RIGHTS

- a. All rights of intellectual property with regard to the products and/or services as well as the designs, drawings, software, documentation and all other materials developed and/or used in the preparation or performance of the agreement between Seller and the Buyer or agreements resulting therefrom are vested exclusively in Seller or its Sellers. The delivery of products and/or services does not extend to any transfer of intellectual property rights.
- b. The Buyer acquires only a license for the non-exclusive and non-transferable right to use the products and results of the services for the agreed purposes. The license is only valid if the Buyer fulfils the financial obligations connected with making available the copyright-protected design.
- c. The license applies solely to the use of the design or invention in question by the Buyer itself. Use of the license by third parties is not permitted except after written permission has been obtained by Seller.
- d. Without the prior written consent of Seller, the Buyer shall not in any way disclose, duplicate, reverse-engineer or allow third-party access to any or all of the products, services, and results thereof.
- e. The Buyer shall not remove or alter references of Seller or its Sellers concerning copyrights, trademarks, trade names or other intellectual property rights.
- f. Seller warrants that it is authorized to extend the rights of use as described above to the Buyer, and indemnifies the Buyer against any claims of third parties in this regard. This provision does not apply if and insofar as the products, services and/or their results are altered and/or if they are delivered in conjunction with goods of third parties, in this latter case excepting where the Buyer demonstrates that the claims of third parties pertain exclusively to the products, services and/or results delivered by Seller.
- g. As long as there is retention of title in place, Seller can reclaim the goods without this constituting default. The Buyer irrevocably authorizes Seller to enter the place(s) where these goods are located. Additionally, the Buyer is not authorized to alienate the goods, nor to encumber the goods with any right or restricted right.

10. CANCELLATION

- a. Seller is entitled to cancel the agreements with the Buyer under retention of its claims for compensation of losses in full, in the event of:
 - i. the Buyer's late payment of eligible amounts or an interruption in Buyer's payments;
 - ii. the Buyer's application for bankruptcy;
 - iii. the Buyer's application for suspension of payments;
 - iv. the Buyer's being placed under conservatorship; or
 - v. liquidation of the Buyer's business.
- b. If the Buyer cancels a contract, Seller is entitled to recover from the other party the costs which it has incurred that can no longer be recovered, as well as its lost profit.
- c. Cancellation of the agreement renders all outstanding claims between the parties immediately fully payable. The Buyer is liable for the damages suffered by Seller, including but not limited to loss of profit and transport costs.
- d. The lost profit must amount to at least twenty-five percent (25%) of the payment (excluding turnover tax) that Seller would have received from the performance of the contract.

11. WARRANTY

- a. For PPE and uniforms, Seller warrants that all its firefighter and emergency responder protective clothing, uniforms and equipment meet all applicable NFPA standards in effect at the time of their manufacture and further warrants that such products are free from any defect in workmanship or any patent material defect.
- b. Conditions of use are outside the control of Seller. It is the responsibility of Buyer to inspect and maintain the product to assure it remains fit for its intended purpose. In order to maximize the useful life of these products and maintain the warranty, the products are to be used only by appropriately trained personnel following proper firefighting or emergency response techniques and in accordance with the products' warning, use, inspection, maintenance, care, storage and retirement instructions. Failure to do so will void the warranty.

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2023 LION Customer Policies — Terms/Warranty (Continued)

- c. If the agreement involves the processing of material supplied by the Buyer, Seller warrants the product incorporating the material to be free from only manufacturing defects for a period of six (6) months after delivery. If the processing proves to be unsound, Seller may, at its own discretion, either remedy the fault or perform the processing again using material to be delivered by the Buyer, or refund a proportionate amount of the agreed contract price.
- d. Subparagraphs e, f, g and h of this section apply exclusively to training products.
- e. Seller warrants the proper functioning of its products and the soundness of the materials and parts used therein for a period of twelve (12) months after delivery or for any other such term as agreed in writing between Seller and the Buyer. No warranty is given for products that were not new at the moment of delivery, and/or products that are not in use by the Buyer itself. Seller does not warrant that the goods are suitable for the purpose for which the Buyer intends to use them. Seller does not warrant the absence of any faults of the products if and insofar as the products were made following the design and/or other instructions or materials of the Buyer.
- f. Parts for which the wear-and-tear is dependent on the intensity and frequency of use of the product delivered are warranted for twelve (12) months or seven hundred and fifty (750) hours of use, whichever comes first. Replacement of any parts damaged as result of excessive usage and operation, defined as greater than eighty-five (85) hours per month or one thousand (1,000) hours per year, or more than ten (10) hours of continuous operation, shall be excluded from the warranty.
- g. Seller must be informed of more intensive use as soon as it becomes clear that the product is likely to be used more than indicated in General Terms or a separate agreement signed by both parties. If the Buyer remains in default of notifying Seller, the warranty is voided.
- h. Faults that arise after modification or repair by third parties, faults resulting from the use of the products for a purpose other than that for which they are intended, and faults arising from normal wear-and-tear, injudicious use or improper maintenance are not covered by the warranty. The Buyer is also barred from invoking the warranty provisions:
 - i. if software and/or systems purchased by the Buyer have been installed without the prior consent of Seller and/or not fully according to any given instructions of Seller;
 - ii. in the event of negligence on the part of the Buyer with regard to maintenance, or if the Buyer has used the goods for purposes for which they were not designed;
 - iii. if the Buyer has made changes or had changes made to the goods;
 - iv. in the event of injudicious or reckless use, improper connections, improper voltage, lightning strike, damage due to moisture penetration or other external causes or calamities; or
 - v. for software problems resulting from the installation of software installed by the Buyer or third parties without the explicit permission of Seller.
- i. EXCEPT AS SET FORTH ABOVE, SELLER MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE.
- j. Under the above warranties, Seller will repair or replace, at its option, any product which does not meet the above warranties. Such repair or replacement will be the Buyer's sole remedy and Seller will not be responsible for any incidental, consequential or other damages based upon or arising in any way from breach of the warranties contained herein or the Buyer's misuse of such product.
- k. The repairs under warranty will normally be carried out by Seller at its factory, affiliate, or other designated facility. Only if repair by Seller or a third party engaged by Seller is not possible, and Seller has duly communicated this to the Buyer, the Buyer shall be entitled to the replacement or repair of the faulty parts (unless otherwise explicitly agreed).
- l. Seller may decide not to repair the goods but instead to replace them with brand new or equivalent goods, or to take back the goods and, if appropriate, refund part of the purchase price and/or offer a comparable alternative.
- m. The goods replaced under this warranty will be the property of Seller.
- n. These warranty obligations apply only to any product, part or component which is returned to Seller or a Seller Authorized Clean and Repair Center with prior authorization and proof of purchase, and which Seller agrees to be defective as covered by this warranty.
- o. The word "product" includes the product itself and any parts or labor furnished by Seller with the sales, delivery or servicing of the product.
- p. "Defects in workmanship and materials" means poorly manufactured seams, stitching or components (e.g., loose or broken seams, zippers or snaps that fall off or do not function properly), and fabrics which have such flaws as holes, uneven spots, weak areas, pilling or other flaws caused by irregularities in their manufacture.
- q. The limited warranty for firefighter PPE does not cover the following items after receipt of the product by Buyer:
 - i. Claims made after sixty (60) days from the date of shipment for damage to materials;
 - ii. Damage or color change from exposure of materials to direct or indirect sunlight or fluorescent light;
 - iii. Shade variations among textiles used or shade changes to fabrics caused by wear and tear and/or washing;
 - iv. Color loss due to abrasion (creases, folds, pleats, edges, collar points, etc.);
 - v. Damage caused by improper washing, decontamination, disinfecting or maintenance (for example, use of chlorine or petrochemicals to clean);
 - vi. Damage caused by repair work not performed to factory specifications;
 - vii. Damage from routine exposure to common hazards which may cause rips, tears, burn damage or abrasion;
 - viii. Loss of retroreflectivity of reflective trim due to normal wear and tear and/or heat exposure;
 - ix. Detachment of reflective trim due to thread abrasion and/or heat exposure;
 - x. Replacement of zippers or closures worn partially sealed and/or damaged by heavy wear and tear;
 - xi. Loss of buttons, snaps, or cuff seams.
- r. For training products, telephone support is offered within the warranty period to assist with trouble-shooting faults and to assist the Buyer in replacing parts covered under warranty. At the conclusion of the warranty period, telephone support will be offered as part of a separate Maintenance Contract offered by the Seller. The Buyer understands that telephone support and assistance can only be guaranteed during normal office hours and on normal workdays.



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