

March 6, 2023

Sole Source Manufacturer and Calibrator

TA Instruments is a manufacturer and supplier of Thermal Analysis and Rheology scientific test apparatus. As such an Original Equipment Manufacturer (OEM) supplier, we are prepared to service and calibrate apparatus of our own manufacture and design according to ISO 9001:2000 procedures.

Since TA Instruments calibrates and services only products of its own manufacturer and is a general calibration or service organization of its own equipment, we are the sole source calibrator. We have engineers that have been trained to calibrate the equipment as per TA Instruments' specification. There is no third party who can purchase Service parts from us.

This is to certify that TA Instruments is the only organization authorized to service products for which TA Instruments is the OEM supplier. Specifically, TA Instruments has proprietary knowledge and components required to calibrate and to service such apparatus. There are no other OEM-approved US vendors of such service, ISO 17025 Accredited or otherwise.

Sincerely,

Jennifer Tesak



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