



June 27, 2018

University of Mississippi Medical Center
2500 North State St.
Jackson MS 39216

Per your request, please consider this the sole source letter regarding the service/maintenance agreement for your M*Modal Fluency Voice Manager - FVM (formerly known as DocQVoice -DQV) dictation system, now known as/Fluency Voice Manager/Capture (FVM/C).

M*Modal is the sole source for DQV and the maintenance agreement for DQV as shown in the agreement. Please do note the system was installed at University of Mississippi in 2012. The equipment is under a contract that we are working to renew via a new agreement. The products provided on the agreement by M*Modal to University of Mississippi are owned by M*Modal, made available to University of Mississippi and are subject to the terms and conditions of the signed maintenance and support services attachment.

The software is installed on customer workstations for dictation and transcription. The Central Server software is installed on customers VM environment. The system supports the dictation needs of the Pathology Department and the OB/GYN Diagnostic Unit.

Features that are unique to the FVM include:

- The Voice Manager dashboard that promotes centralized management of multiple workflows and vendors.
- Role-based privileges and access with 128-bit HTTPS encryption while data is at rest and in transit.
- Flexible dictation options – supports standard telephone dictation and PC workstation-based voice capture that can integrate with EMR, PACS, RIS, Etc.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Jayna Ferguson".

Jayna Ferguson
Product Contract and Sales Analyst
jayna.ferguson@mmodal.com
267-940-5672
855-220-3483 (fax)