

MS DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES

ITS is seeking an experienced Voice Network Engineer. This person will be responsible for day-to-day management of the environment, as well as long term architectural planning. Candidate must possess expert level knowledge of current releases of AVAYA Aura Communication Manager, Session Manager, System Manager, Avaya Experience Portal, and related technologies. Candidate must understand data networking (TCP/IP, subnetting, etc.) and voice related protocols such as H.323 and SIP. Candidate must have a strong working knowledge of VMWare tools and server virtualization. Qualified applicants should have a Bachelor's Degree and 10 plus years of IT experience (10 plus years in telephony). The term of the contract shall be one (1) year with three (3) optional one-year renewals. The rate of pay shall be fifty dollars (\$50) per hour (not including travel) not to exceed \$104,000.00 per year. Applicants must provide a cover letter, resume, and three (3) professional references to Lori Adams via electronic mail at contractworkers@its.ms.gov or by hand to 3771 Eastwood Drive, Jackson, MS 39211. Applicant should reference RFX 3160006202 on the cover letter. ITS will accept applicants until 5:00pm, Friday, October 20, 2023, for the purpose of hiring a contract worker. For more information, please contact Lori Adams by email at contractworkers@its.ms.gov or phone at 601-432-8045.