



Chief Mary Paridis, UMMC Police Department
University of Mississippi Medical Center

Utility Associates, Inc. is the only manufacturer that designs a fully integrated AVL & GIS Software, Body, in-Car Video, and Mobile Router Communications system. Agencies commonly utilize four vendors to provide similar capabilities to the Utility In-Car Rocket & EOS camera Solution. In contrast, Utility has incorporated video, AVL, mobile communications, emergency response, and life safety notifications into one holistic offering. It is the only system of its kind on the market, and there are no comparable market alternatives that meet the specifications outlined in this letter. Accordingly, the product has met the criteria set by most Nationwide Law Enforcement Agencies for a sole source procurement methodology. **Pileum Corporation / Metrix Solutions is the sole authorized national reseller with the authority to specify, implement, and service the solution on behalf of your Department.**

Referenced in this letter are the components of the Officer and Vehicle Ecosystem. The Rocket™, our in-vehicle video and communications system; EOS™, the Body Camera system; and Polaris™ license, the video evidence software management and AVL/GIS software system.

The Rocket™ offers the following unique capabilities to your department:

- CJIS-compliant Video Evidence Vault secured within the vehicle for both In-Car and body camera video, thereby avoiding unnecessary delays in access to video, protecting the chain of custody of data, and avoiding unnecessary offload docking hardware and associated cost/time to the Department.
- Automated Policy-Based EOS and In-Car video recording
- **Fully integrated Body and Vehicle video**, meaning multiple Officer / Vehicle video sources are viewable, searchable, and exported simultaneously.
- Speed and Signal Boosting Internet connectivity (Wi-Fi/Cellular Hotspot) for all vehicle computing devices, including the MDC.
- Unlimited range for the Body Microphone

The EOS™ system offers the following unique capabilities to your department:

- A Smart Computer for high-definition body camera video recording, viewing, and classification directly on the device.
- A patented uniform integrated mounting design that ensures secure mounting and stable video collection
- Over-the-air policy updates – a device never needs to be docked to receive recording policy changes and important updates to the device firmware.
- Two-way enhanced communications for receipt and transmission of:
 - Amber, Silver, Be on the Lookout (BOLO) messages with suspect information and images.
 - Automated video offload from the field via Wi-Fi and/or Cellular means, based on video priority.
 - Potentially lifesaving “Officer Down” alerts, with the real-time location of a downed Officer to alert resources in the vicinity, Supervisors, Command Staff, dispatch, and other assigned users.
- Ability to activate video automatically during a physical altercation or when a sidearm is unholstered. This is the only automatic trigger on the market that initiates a recording when an Officer deploys their firearm while reporting to an AVL system to coordinate support resources.
- Live video streaming from active EOS Cameras to dispatch or other authorized users.



The POLARIS™ evidence software offers the following unique capabilities to your department:

- CJIS-compliant secure video evidence that is web accessible requires no servers and installation disks to run and remains updated with the latest technology for the duration of your agreement with Utility Inc. at no additional cost.
- A full AVL software to monitor the location and health of all field assets, including Officers and Vehicles, in an easy-to-use map-based interface.
- GPS, Geo-fence policy-based recording triggers to activate recordings at major public gatherings, sporting events, festivals, and during emergencies like active shootings.
- Computer Aided Dispatch (CAD) Integration that triggers cameras upon entry to a geographic action zone and imports CAD information directly into the responding Officer's Body and Vehicle video file.
- Automated SmartRedaction™ built directly into the Evidence Management software for easy access and processing/sharing redacted videos.
- Smart Holster™ Technology activates the EOS system upon deployment of a firearm from its holster and can send an alert to Dispatch and all other Officers in a pre-defined radius.

Utility's Rocket™ and EOS™ are the first and only policy-based recording devices that can be intelligently activated based upon the industry's largest suite of customizable recording triggers and updated over the air as recording policies evolve.

The Utility Evidence Ecosystem capabilities listed above comprise a unique feature set and fall under Utility Inc.'s intellectual property rights and proprietary protocols, and are therefore, currently only available from the manufacturer, Utility Inc.

This letter documents that Utility Inc. is the sole entity with the authority, access, and ability to provide enhancements, upgrades, and warranty support for its hardware and software products to agencies.

Please contact me at (314) 954-7461 should you have any questions about our products and services.

Sincerely,

John Whitehead
Chief Revenue Officer
M: (314) 954-7461
jwhitehead@utility.com

Utility Associates, Inc.
250 E Ponce De Leon Ave STE 700,
Decatur, GA 30030