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Kelly Dismuke
University of Mississippi Medical Center
2500 North State Street
Jackson, MS 39216

Dear Ms. Dismuke,

This letter is to confirm that QGenda, LLC is the sole source provider for support and maintenance for the QGenda physician scheduling software available at www.QGenda.com. QGenda is developed exclusively by QGenda, LLC.

QGenda provides various features that will drastically decrease the amount of time spent manually creating and maintaining the Department of Orthopedic's schedule. Furthermore, to the best of QGenda's knowledge, QGenda provides unique functionality that no other similar scheduling platform can offer. Examples of such unique features include QGenda's interactive/intuitive logic to prevent scheduling gaps if the QGenda algorithm is unable to reach "100%" during the automated build process. If such an event occurs, QGenda then presents data related to conflicts and suggestions on provider availability. Additionally, QGenda's native mobile application will enhance end-user efficiency through automating the request process, allowing providers to submit assignments to its "swap market" for time they are looking to take off, and also allows them to pick up assignments from other providers looking to change their schedule. Furthermore, QGenda provides advanced forecasting tools, resource planning, and integrations to various outside software that are currently only being done by QGenda. The method by which QGenda's algorithm handles these various issues is proprietary and held in strict confidence by QGenda.

The use of the above-described features through QGenda is only available for UMMC's Department of Orthopedics directly from QGenda and is not available through resellers who could submit competitive pricing for the use of QGenda or its services.

Should anyone need to discuss any of the above, please do not hesitate to contact me at the number listed above.

Best Regards,

Frank Tumminia