

## QUESTIONS IFBD #17-020 RFX #316 3120001021

1) What are the specific requirements related to restraining inmates in the hospital when hospital staff states the contractor may not use restraints?. The contractor is responsible to insure the safety of staff and patients yet is being hindered by not being permitted to use the proper equipment. Additionally, serious penalties may result from an escape for which the contractor is responsible.

**Contractors must adhere to directives of medical personnel concerning restraints.**

2) A Supervisor line is absent from Exhibit E. However, in the terms of the contract, specific language addresses Supervisor Activity Statewide. Was this line item accidentally omitted from Exhibit E?

**The cost of the supervisor must be incorporated into the hourly rate.**

3) The RFP states no price increases for a four year period. What happens in the case of a State or Federal increase in the minimum hourly wage? **If a federal or state minimum wage increase occurs the hourly rate will be adjusted accordingly.**

4) There is no cost of living increases permitted for the 4 year period. A 3% cost of living increase would assist in officer retention. **We are requesting a flat rate.**

5) There is no termination clause for the contractor. What remedy does the contractor have in the case of the State breaking terms of the contract – such as failure to follow the payment terms, etc?

**Bidders may propose their termination requirements in the submitted proposal or concur with the RFP requirements.**

6) The RFP requires response to the hospital site in 2 hours. It also states that the officer must arrive 15 to 30 minutes early.

a. Is this time billable – the contractor must pay the employee? **Vendors may propose compensation or concur with RFP requirements.**

b. Should transportation be late or some other delay occur, and the Security Officer is on site ready to accept custody, is this time billable? **Bidders may propose compensation for no shows or concur with RFP requirements.** Again the contractor must pay the employee.

c. Some remote locations across the state cannot be driven to in 2 hours. Knowing this why was the 4 hour response in remote locations deleted from this RFP? **Bidders may propose their own response requirements or concur with RFP requirements.**

7) Payment Terms. Should MDOC fall behind in paying the contractor – due to funding or any other influences, what recourse does the contractor have? **Bidders may propose their own recourse, termination etc. MDOC will follow state law as it relates to timely payment of undisputed invoices.**