Fits Companies of All Sizes

SendSuite™ Arrival® tracking system is already providing value for thousands of companies, ranging from a single-person mailroom to a company with multiple buildings and more than a thousand items a day.

Customers with multiple locations can leverage the SendSuite™ Arrival® web module for lower total cost of ownership. You can also integrate SendSuite™ Arrival® with SendSuite™ desktop software and multi-carrier shipping solutions for total package management visibility.

Tools to Improve Security and Damage Claiming

SendSuite™ Arrival® system imaging functionality can be used to support mail-related security. You can take up to four pictures of an incoming item. If you are not certain about a package, query the addressee about whether it was expected, adding pictures to the email before delivering the package.

Use images to document visible damage on receipt. Share evidence with originators and shipping company via email to expedite replacements and compensation.

Customize for Your Unique Tracking Requirements

The Arrival® tracking system is versatile and can be used in a wide range of tracking applications from asset file and visitor tracking to total package management.

Pitney Bowes professional services unit can tailor a custom solution to meet your specific requirements. If you can put a unique barcode on it, you can track it with SendSuite™ Arrival® system.

Optional Peripherals

PC Workstations with flat panel or standard monitors

Portable data collectors with integrated barcode scanners:

- Cradled and wireless versions
  Single and 4 bay cradles (USB and Ethernet)
- Portable belt printer for internal routing labels

PC attached peripherals for fixed location processing:

- Barcode scanners (wired and wireless)
- Imaging scanner with multi-use flexibility
  - Image capture
  - 1-d and 2-d barcodes
- Web cam for color image captures
- Thermal label printers for standard and custom routing labels
- Multiple scale offerings for recording package weights

How Effective Is Your Mailstream?

Manage Address Lists > Create Mailpiece Contents > Address the Mailpiece > Assemble the Mailpiece > Select Payment Option/ Purchase Postage > Choose Carrier & Class, Accounting > Finish the Mailpiece > Move It Out the Door > Track Trace Confirm > Manage Responses/ Incoming Pieces

Pitney Bowes has the software, services, and hardware for end-to-end mailstream solutions that integrate and optimize the flow of mail, documents, and packages across a range of business operations.

Pitney Bowes

Engineering the flow of communication™

World Headquarters
Stamford CT 06926-0700

For more information contact your local Pitney Bowes office or call toll-free:
1-800-MR BOWES (800-672-6937)
www.pb.com

We Guarantee Your Satisfaction

At Pitney Bowes, we are committed to providing our customers with the finest products backed by the highest quality service, and we won't be satisfied until you are satisfied. Ask your sales representative for more information about our Customer Satisfaction Guarantee.

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Pitney Bowes

Speed Delivery for Increased Productivity

SendSuite™ Arrival® Tracking System

Internal Tracking and Delivery Management Software

"My carrier says the package was signed for this morning. It's late afternoon. Why isn't it in my hands?"

Face it. "Received" doesn't mean delivered. If the contract the president is waiting for, the materials for tomorrow's exhibition, or the parts to fix a critical network server, are not delivered, both you and the company have a problem.

With the volume of packages your company receives, it's more than challenging to get everything where it needs to go on time. You've got to log in the delivery details, find recipients for improperly addressed mail, assign routes and collect signatures from recipients. Despite your best efforts, letters and packages can still be delayed or even lost.

Providing Accountability from Receipt to Delivery

SendSuite™ Arrival® tracking system , the internal tracking and delivery management system from Pitney Bowes, gives you the tools to know the real-time status of any item – who has it now, who had it previously, when they had it, and where it is located. It turns tracking and delivering packages or other accountable items from a major burden to an easily-managed process that reliably gets things where they need to go.

Minute by Minute Tracking for True Accountability

Faster Deliveries with Less Effort

SendSuite™ Arrival® software lets you easily handle hundreds of packages a day. Handheld portable data collectors (PDCs) collect and download data to the Arrival® system. Tedious manual logging is eliminated and manifests are produced automatically, saving hours of staff time and speeding packages to the correct addressee.

- Know who has received the package, when and where, as soon as it's delivered
- Wireless uploading gives you instant access to package status data including digital signatures for proof of delivery
- Misrouted and undelivered packages can be quickly identified

Arriving packages are scanned in with a PDC. Data is synched to the Arrival system.

Package status and tracking information available to employees using web capability

SendSuite™ Arrival® software creates delivery manifests which are downloaded to hand-helds by department, mail stop or route

Mail center staff delivers packages and collects digital signatures with PDC

Signatures can be downloaded to the Sendsuite™ Arrival® system wherever designated wireless capability is accessible

SendSuite™ Arrival® Tracking System: Real Results

- An ADT mailroom dramatically reduced time spent on package status inquiries and finding lost packages, and is now a "respected partner" within the office.
- Drive Financial Services cut package loss to almost zero on a monthly volume of 5,000 packages.
- Mail operations at Sears national headquarters cut daily elapsed time to deliver all packages from over 24 hours to just three hours.

Win Mobile 5.0 Tracking Assistant

- Win Mobile 5.0 Technology
- Lightweight and rugged
- Lower power requirements, increased battery performance
- QWERTY key pad
- IT acceptable: Enhanced security features that support industry standard firewall and antivirus software programs

Optional

- Wireless connectivity
- Voice Over Internet Protocol

This handheld portable data collector has a crisp, colorful user-friendly interface allowing for automated data capture of signatures and item delivery details. It collects, downloads and exchanges data with ease.

Get the Tools for Greater Productivity

SendSuite™ Arrival® tracking system will greatly enhance the productivity of your mailroom staff.

- Help eliminate errors from illegible handwriting
- Reduce time spent responding to status inquiry calls
- Manage delivery and route schedules more effectively through route activity logging
- Easily track both mail pouches and the individual content of each container
- Save time handling "mystery mail" – quickly determine destination and attach explanatory label to recipients

Access complete package details from a single location: including carrier, sender, recipient, date and time of delivery, and digital signatures.