

FOLIOT

FURNITURE

TWENTY YEAR WARRANTY

The warranty is extended to the initial Purchaser for a 20 year period from the date of delivery; proof of delivery being the only official document accepted by Foliot Furniture for any claim. Foliot Furniture warrants that its manufactured products are free of defects in material and workmanship.

This warranty is inapplicable to products damaged in transit. This warranty does not apply if an inspection by Foliot Furniture or an authorized Foliot Furniture dealer reveals that product damage results from, or is a result of burns, scratches, cuts, tears, scuffs, stains, indentations, abuse, abnormal usage, accidents, negligence, use of improper cleaning materials, beverages, improper care, alterations, or humidity.

Please note that the solid wood furniture, under the warranty, could show normal wear and tear and variations or irregularities of wood color, surface grain or texture that will not constitute a defect. Because of the craftsmanship involved in each piece of furniture minor variations can occur from piece to piece. Therefore, this warranty does not cover such minor differences or differences between samples or printed illustrations and your furniture.

Regarding the fully upholstered products: 1) For each selected fabric the upholstery manufacturer warranty will apply. Foliot Furniture cannot extend a warranty beyond the standard coverage offered by the fabric manufacturer 2) Foam is warranted to be free from defects in materials and workmanship for one (1) year; 3) Our wooden frames are guaranteed for a period of 20 years and 4) Our tempered steel mainframe deck is covered by a lifetime guarantee.

The Purchaser's remedy is limited to repair or replacement, at Foliot Furniture's option, of manufactured products which, when used normally, prove to be defective within the period stated. The manufactured products will not be accepted for return by Foliot Furniture unless previously approved in writing by Foliot Furniture.

Ergonomic chairs are covered by a one (1) year warranty on the frame and structural components (base, arms, seat, and back) and the seating mechanisms.

Mattresses are not manufactured by Foliot Furniture and therefore are covered by the manufacturer's standard warranty.

All other equipment supplied by Foliot Furniture but manufactured by others, Foliot Furniture neither provides any warranty nor makes any representation whatsoever. Further, Foliot Furniture assumes no liability regarding possible infringement of intellectual property rights when Foliot Furniture's products are manufactured to buyer's specifications or altered or used in combination with the product of any other manufacturer.

Under no circumstances shall Foliot Furniture be liable for incidental or consequential damages.

REPLACEMENT PROCEDURE

All construction details of every piece of furniture are kept in our database allowing easy and fast replacement of parts. All claims should be reported to the project coordinator designated to your account. Request will be processed within 48 working hours. Under normal circumstances, any components can be shipped for replacement or repair approximately 10 days from date of request.