LIMITED LIFETIME WARRANTY

Global warrants that all commercial products are free from defects in material and workmanship, for the life of the product, to the original purchaser.

Global will repair or replace, at Global's option, as the sole remedy for any defect covered by the warranty. The warranty applies to products manufactured after March 22, 2016.

Global makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall Global be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary damages.

General Healthcare Seating

Global's healthcare warranty for general seating covers all chair components including pneumatic cylinders, bases, casters, glides, frames, arms, plastic seats, backs and other structural components.

The warranty applies to single shift, standard usage, defined as a standard eight (8) hour day, forty (40) hour week as noted with each model number.

Exceptions to the warranty for general seating are as follows:

- Foam, upholstery, textiles (as sampled on Global branded and textile program cards), mesh material and electrical devices are warranted for five (5) years
- Control mechanisms are warranted for twelve (12) years
- Heavy Duty Seating is not defined as General Healthcare Seating (see below for warranty exceptions)

Heavy Duty / Bariatric Seating

Global offers products designed for multiple shift applications (24 hours a day / 7 days a week) and larger individuals weighing up to 350 and/or 500 lbs or 750 lbs (depending on series and/or model). Global warrants these products for twelve (12) years to the original Purchaser. All components (including control mechanisms, pneumatic cylinders, bases, casters, glides, frames, arms, plastic seats/backs, etc.) are covered for 24/7 applications under the warranty. The exceptions are foam and textiles, which are covered for five (5) years. Fabric or upholstery material on these products must exceed 100,000 double rubs for the textile portion of the warranty to apply. Please refer to www.globalfurnituregroup.com for an up to date list of series and/or applicable models.

Files, Desks, Modular Furniture, Tables, Panels & Accessories

Global warrants all components of metal storage and filing, laminate and wood veneer desks, laminate and wood veneer tables, metal leg components and panels for the lifetime of the product to the original Purchaser.

Seating Warranty Summary

Seating Type	Components Warranty For Original Purchaser	Use Time For Warranty Coverage	Exceptions
General healthcare seating	lifetime	8 hours/5 days per week	foam/upholstery/textiles/mesh/electrical devices - 5 Years control mechanisms - 12 years
Heavy duty / bariatric seating	12 years	24 hours/7 days per week	foam/upholstery/textiles - 5 years

Files, Desks, Modular Furniture, Tables & Accessories Warranty Summary

Product Type	Components Warranty For Original Purchaser	Exceptions
Metal storage and filing	lifetime	none
Laminate/wood veneer desks and modular furniture	lifetime	tackboard textiles, electrical devices, task lights - 5 years
Boardroom, conference and training tables	lifetime	electrical devices - 5 years moving parts - 5 years

Global's healthcare warranty does not apply (for any product category) to the following:

- Nominal or normal amount of wear and tear that can occur over time
- Failures which result from negligence, abuse, accident or misuse
- Failure to apply, install or maintain products according to Global's written instructions and warnings
- Modifications, attachments or repair methods not approved by Global
- Damage caused by a carrier in transit, or delivery/installation contractors
- The matching of colors, grains or textures (wood, leather, etc.) of natural materials
- Products exposed to extreme hot or cold temperatures or excessively dry or humid environments
- Colorfastness or the matching of color of textiles; dye lots of textile can vary
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- Damage to textiles or laminate and wood surfaces/edges from exposure to sunlight (including UV rays)
- Products used for rental purposes
- Purchased parts are warranted for one (1) year
- Failure to follow specific cleaning and disinfecting instructions by the textile supplier

Warranty does not cover the costs of transportation or labor. Repair or replacement will be at Global's discretion.

Textiles and Finishes

Global warrants Global branded textiles and Global carded textile programs inclusive of fabrics, vinyls and leather products for five (5) years. Global does not warrant COM (Customer's Own Material) or GPM (Global Purchased Materials) that are customer specified materials, or graded-in and purchased by Global for a customer. For GPM or COM products, please contact the textile supplier for performance information and warranty details. Please refer to our website at www.globalfurnituregroup.com for a link to the supplier's recommendation for cleaning and disinfecting procedures. Improper usage of disinfecting/cleaning products may void the warranty.

Global texiles and finishes are updated periodically to meet the demand and trends of the market. As a result, some textiles and finishes may be discontinued by Global or the manufacturer. In the event that a texile or finish is discontinued, Global will make every reasonable effort to provide an alternative product(s) of comparable function.