

SPECIFICATION GUIDE & PRICE LIST

2015

PALMIERI

EUROFORM

MISSISSIPPI STATE CONTRACT 2015

RFX NO. 3130000150

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### WOODS & FINISHES:

#### Natural Maple Standard



Natural Clear – M-NA

#### Maple Finishes

The following stains are available, add 10% to list



Honey Oak – M-HO



Castle Oak – M-CO



Richmond Cherry – M-RC



Mahogany – M-MA



Victorian Cherry – M-VI



Java – M-JA



Wenge – M-WE



English Oak – M-EN

#### Natural Red Oak Standard



Natural Clear – O-NA

#### Red Oak Finishes

The following stains are available, add 10% to list



Castle Oak – O-CO



Honey Oak – O-HO



English Oak – O-EN



Victorian Cherry – O-VI



Mahogany – O-MA



Richmond Cherry – O-RC



Java – O-JA



Wenge – O-WE

#### Natural Cherry Add 20% to list



Natural Clear – C-NA

#### Cherry Finishes

The following stains are available, add 30% to list



Honey Oak – C-HO



Richmond Cherry – C-RC

#### Natural Walnut Add 20% to list



Natural Clear – W-NA

#### Walnut Finishes

The following stain is available, add 30% to list



Java – W-JA

### LAMINATES:

#### Melamine Laminate Options



Hardrock Maple – L303



Fidlar's Maple – L363



Cognac Cherry – L448



Cherry Blossom – L449



Almond Cherry – L457



Samba Cherry – L460



Lambada Cherry – L461



Shiraz Cherry – L472



Tuxedo – 477



Hot Cinnamon – L480



Caramel Maple – L490



Antigua – L498



Borneo – L500



Ginger Snap Fruitwood – L518



Very Chic – L666

PAINT:

Thermal Paint Colours



Sparkle Silver – S11



Navy – B17



Charcoal – A230



Beige – H23



Blue – B11



Grey – A16



Antique White – W11



Teal – HG266



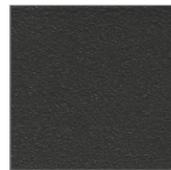
Black – N49



White – PS-111-W374



Green – G58



Black Sandtex – N31  
Textured Finish



Ruby – R7

**HARDWOODS:** All hardwood materials used in the manufacturing of P2 products shall be Northern grown hardwoods. Hardwoods will be air and kiln dried to a moisture content of 5-7%. All hardwoods shall be of grade "A" material, free of material stains, imperfections, conformity of grain, texture and color. Hardwood species shall be Northern grown Red Oak, Clear White Northern Maple and Birch. American Cherry and Honduras Mahogany and Walnut are available. Please inquire for pricing.

**VENEER:** Exposed face veneers shall be not less than 1/28" thick plain sliced veneers. Veneers are to be selected for conformity of grain direction and color. Veneers are to be stitched tightly in a book match, slip match or plain sliced configuration. Unexposed veneers are to be of hardwood but not selected for color, or grain quality. Veneers are not to be lap joined or reveal any tape or glue lines.

**PARTICLE BOARD CORE:** The particleboard shall be formed of wood chips, bonded with a water resistance adhesive. The particleboard material is to be of a high density 45 lbs/cu. ft. having a minimum average modulus of rupture of 2400 psi and a minimum average modulus of elasticity of 4,000,000 psi.

**VENEER CORE:** Veneer core is to be constructed with odd numbers of plies. Each ply is to be laminated in pairs and cross banded in opposite directions with grain direction at a 90 degree angle to the grain of the center core. All plies are to be free from knots, wrinkles, laps or other natural or manufacturing defects.

**LUMBER CORE:** Lumber core is to be of the highest quality grade. Grade "A" select stock. Lumber core shall be constructed of solid random width strips not less than 2" wide nor more than 3 1/2" wide by 1" thick. Wood strips will be free from knots or other defects. All strips will be tightly joined using water resistance adhesives.

**HIGH PRESSURE LAMINATE:** Work surface laminate shall be .050" thick and used with balancing backer sheet of no less than .028" thick. Laminate shall conform to standards set by the National Electrical Manufacturers' Association (NEMA).

**FINISHING PROCEDURES:** All materials shall be inspected and treated with a final sanding and polishing operation before any staining and final finishing can be performed. All machine and mill marks are to be removed. Once the polishing and sanding has been performed, the furniture will then undergo the following stain and finishing procedures:

- Step 1 A base stain will be uniformly applied, wiped and then allowed to dry under factory controlled conditions.
- Step 2 A uniform coat of sealer will be applied and allowed to dry.
- Step 3 Sealer will be lightly sanded using 240 grit silicon paper.
- Step 4 A catalytic lacquer of 34-45 degree sheen is evenly applied and allowed to dry under factory controlled conditions.

**METAL FINISHING PROCEDURES:** All metal components are thoroughly cleaned and coated electrostatically with an epoxy powder coat paint finish. The metal components are then oven baked and cured for a lasting finish.

MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	SHELF DEPTH	# OF SHELVES	# OF OPENINGS	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	Display Shelves										
AD-DPS-48-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	3	3			\$ 1,481	Metal Frame: 1" x 2" powder coat paint.
AD-DPS-48-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	3	3			\$ 1,188	
AD-DPS-60-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	4	4			\$ 1,706	Fixed Wood Shelves: 11 <sup>1</sup> / <sub>2</sub> " deep x 35" wide, fixed 13" space apart.
AD-DPS-60-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	4	4			\$ 1,388	
AD-DPS-72-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	5	5			\$ 2,131	Decorative Side Screen: 1/2" Frosted acrylic.
AD-DPS-72-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	5	5			\$ 1,619	
AD-DPS-84-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	6	6			\$ 2,350	
AD-DPS-84-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	6	6			\$ 1,813	
	Display Box										
AD-DPB-48-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,056	Metal Frame: 1" x 2" powder coat paint.
AD-DPB-48-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 1,863	
AD-DPB-60-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,219	Fixed Wood Shelf: 11 <sup>1</sup> / <sub>2</sub> " deep x 35" wide.
AD-DPB-60-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,013	
AD-DPB-72-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 2,394	Decorative Side Screen: 1/2" Frosted acrylic.
AD-DPB-72-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 2,169	
AD-DPB-84-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 2,581	Shelf Box: 11 <sup>1</sup> / <sub>2</sub> " deep x 35 <sup>1</sup> / <sub>4</sub> " width x 26" height. Shelf box has one adjustable shelf.
AD-DPB-84-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 2,338	



Model Shown  
AD-DPS-60-SS



Model Shown  
AD-DPS-60-SA



Model Shown  
AD-DPB-60-SS



Model Shown  
AD-DPB-60-SA

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MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	SHELF DEPTH	# OF SHELVES	# OF OPENINGS	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	Display Cupboard										
AD-DPC-48-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,606	Metal Frame: 1" x 2" powder coat paint.
AD-DPC-48-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,419	Fixed Wood Shelf: 11 <sup>1</sup> / <sub>2</sub> " deep x 35" wide.
AD-DPC-60-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,813	Decorative Side Screen: 1/2" Frosted acrylic.
AD-DPC-60-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,606	Cupboard: 11 <sup>1</sup> / <sub>2</sub> " deep x 35 <sup>1</sup> / <sub>4</sub> " wide x 26" high. Cupboard has one adjustable shelf.
AD-DPC-72-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 3,031	
AD-DPC-72-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 2,813	
AD-DPC-84-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 3,275	
AD-DPC-84-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 3,031	
	Display Divider										
AD-DPD-48-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,431	Metal Frame: 1" x 2" powder coat paint.
AD-DPD-48-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	48"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,238	Fixed Wood Shelf: 11 <sup>1</sup> / <sub>2</sub> " deep x 35" wide.
AD-DPD-60-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,619	Decorative Side Screen: 1/2" Frosted acrylic.
AD-DPD-60-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	60"	11 <sup>1</sup> / <sub>2</sub> "	1	4			\$ 2,419	Divider Box: 11 <sup>1</sup> / <sub>2</sub> " deep x 35 <sup>1</sup> / <sub>4</sub> " wide x 26" high. Divider box has 6 slots 5" wide x 11.75" high.
AD-DPD-72-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 2,831	
AD-DPD-72-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	72"	11 <sup>1</sup> / <sub>2</sub> "	2	5			\$ 2,606	
AD-DPD-84-SS	Single Face Starter	37 <sup>1</sup> / <sub>4</sub> "	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 3,050	
AD-DPD-84-SA	Single Face Adder	36"	11 <sup>1</sup> / <sub>2</sub> "	84"	11 <sup>1</sup> / <sub>2</sub> "	3	6			\$ 2,813	



Model Shown  
AD-DPC-60-SS



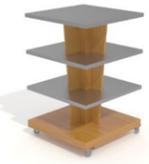
Model Shown  
AD-DPC-60-SA



Model Shown  
AD-DPD-60-SS

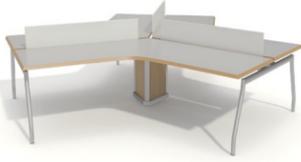
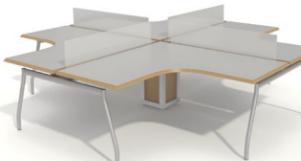


Model Shown  
AD-DPD-60-SA



MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
AL-DP-36-W	Wood Display	30"	30"	36"			\$ 2,531	36" High unit is a 3 Tier Platform. 45" High unit is a 4 Tier Platform.
AL-DP-36-L	Laminate Display	30"	30"	36"			\$ 2,094	
AL-DP-45-W	Wood Display	30"	30"	45"			\$ 2,888	12" space between shelves. 12" shelf depth. Locking casters.
AL-DP-45-L	Laminate Display	30"	30"	45"			\$ 2,238	

	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	AU-3036-SQ	Rectangular Tables	36"	30"	29"			\$ 1,869	Table Top: High pressure laminate surface, 1 <sup>1</sup> / <sub>8</sub> " particleboard construction.  Wood edge: 3/4" wide external, square profile.  Leg: 1 <sup>1</sup> / <sub>2</sub> " diameter angle metal, powder coat paint
	AU-3060-SQ		60"	30"	29"			\$ 2,050	
	AU-3072-SQ		72"	30"	29"			\$ 2,144	
	AU-3090-SQ		90"	30"	29"			\$ 2,469	
	AU-3660-SQ		60"	36"	29"			\$ 2,125	
	AU-3672-SQ		72"	36"	29"			\$ 2,225	
	AU-3690-SQ		90"	36"	29"			\$ 2,563	
	AU-4860-SQ		60"	48"	29"			\$ 2,256	
	AU-4872-SQ		72"	48"	29"			\$ 2,375	
	AU-4890-SQ		90"	48"	29"			\$ 2,738	
	AU-3636-SQ	Square Tables	36"	36"	29"			\$ 1,925	
	AU-4242-SQ		42"	42"	29"			\$ 2,025	
	AU-4848-SQ		48"	48"	29"			\$ 2,113	
	AU-R42-SQ	Round Tables	42"	42"	29"			\$ 1,969	
	AU-R48-SQ		48"	48"	29"			\$ 2,056	
	AU-R60-SQ		60"	60"	29"			\$ 2,706	

	MODEL NUMBER	PRODUCT	WIDTH	LENGTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	AU-WS2-SQ	Double Workstation	58"	118"	27"	29"			\$ 6,388	<p>Table top: High pressure laminate surface, 1 1/8" particleboard construction.</p> <p>Wood edge: 3/4" wide external, square profile.</p> <p>Leg: 1 1/2" diameter angle metal, powder coat paint.</p> <p>Divider screen: 1/4" x 9" high frosted acrylic. Vertical wire chase 1" x 1" metal frame with removable wood panels.</p>
	AU-WS3-SQ	Triple Workstation	112"	130"	27"	29"			\$ 9,156	
	AU-WS4-SQ	Quad Workstation	118"	118"	27"	29"			\$ 9,775	

	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	BE-DP-V1	Display Unit Version 1	32"	24"	66"			\$ 2,694	<p>4 Double faced adjustable shelves: 11<sup>1</sup>/<sub>2</sub>" deep x 20<sup>1</sup>/<sub>2</sub>" wide.</p> <p>4 Side end adjustable shelves: 9<sup>3</sup>/<sub>4</sub>" deep x 10<sup>3</sup>/<sub>4</sub>" wide.</p> <p>Metal Base: Diameter trumpet base, chrome.</p>
	BE-DP-V2	Display Unit Version 2	30"	12 <sup>1</sup> / <sub>2</sub> "	66"			\$ 3,294	<p>3 wood adjustable shelves: 11<sup>1</sup>/<sub>2</sub>" deep x 24" wide.</p> <p>Metal Base: Diameter trumpet base, chrome.</p>
	BE-DP-V3	Display Unit Version 3	26"	23"	67"			\$ 3,981	<p>6 wood double sided slant periodical shelves: 23<sup>1</sup>/<sub>4</sub>" wide x 12" high.</p> <p>Decorative side screen: <sup>1</sup>/<sub>4</sub>" frosted acrylic.</p> <p>Metal Base: Diameter trumpet base, chrome.</p>

	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	BU-DP	Burke Display Unit	47"	26"	54"			\$ 4,444	<p>3 Media towers: 10<sup>3</sup>/<sub>4</sub>" deep x 10<sup>3</sup>/<sub>4</sub>" wide x 28<sup>1</sup>/<sub>2</sub>" high.</p> <p>36 total compartments: 5" deep x 5" wide x 8<sup>3</sup>/<sub>4</sub>" high.</p> <p>Metal base: 1<sup>1</sup>/<sub>2</sub>" x 1<sup>1</sup>/<sub>2</sub>" powder coat paint.</p>
	CE-DP-42	Celoron Display Unit	33"	26"	42"			\$ 2,044	Wood fixed slant periodical shelves: 23 <sup>1</sup> / <sub>4</sub> " wide x 12" high.
	CE-DP-54		33"	26"	54"			\$ 2,094	42" High Unit has 2 shelves.
	CE-DP-66		33"	26"	66"			\$ 2,150	54" High Unit has 3 shelves.
	CE-DP-78		33"	26"	78"			\$ 2,200	66" High Unit has 4 shelves. 78" High Unit has 5 shelves.
									Metal frame: 1 <sup>1</sup> / <sub>2</sub> " x 1 <sup>1</sup> / <sub>2</sub> " powder coat paint.

	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION	
	FX-3036-SQ	Rectangular Tables	36"	30"	29"			\$ 2,113	Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.  Wood Edge: 1/4" wide internal, square profile.  Leg Frame: 1/4" thick x 2" wide metal, power coat paint.	
	FX-3060-SQ		60"	30"	29"			\$ 2,344		
	FX-3072-SQ		72"	30"	29"			\$ 2,444		
	FX-3090-SQ		90"	30"	29"			\$ 2,606		
	FX-3660-SQ		60"	36"	29"			\$ 2,425		
	FX-3672-SQ		72"	36"	29"			\$ 2,531		
	FX-3690-SQ		90"	36"	29"			\$ 2,706		
	FX-4860-SQ		60"	48"	29"			\$ 2,575		
	FX-4872-SQ		72"	48"	29"			\$ 2,706		
	FX-4890-SQ	90"	48"	29"			\$ 2,906			
		FX-3636-SQ	Square Tables	36"	36"	29"			\$ 2,163	
		FX-4242-SQ		42"	42"	29"			\$ 2,219	
FX-4848-SQ		48"		48"	29"			\$ 2,406		
	FX-3036-SQ-PB-A	Rectangular Tables with Acrylic Panels	36"	30"	29"			\$ 2,575	Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.  Wood Edge: 1/4" wide internal, square profile.  Leg Frame: 1/4" thick x 2" wide metal, power coat paint.  Panel insert: 1/2" thick Frosted Acrylic.	
	FX-3060-SQ-PB-A		60"	30"	29"			\$ 2,806		
	FX-3072-SQ-PB-A		72"	30"	29"			\$ 2,906		
	FX-3090-SQ-PB-A		90"	30"	29"			\$ 3,069		
	FX-3660-SQ-PB-A		60"	36"	29"			\$ 2,963		
	FX-3672-SQ-PB-A		72"	36"	29"			\$ 3,069		
	FX-3690-SQ-PB-A		90"	36"	29"			\$ 3,244		
	FX-4860-SQ-PB-A		60"	48"	29"			\$ 3,275		
	FX-4872-SQ-PB-A		72"	48"	29"			\$ 3,400		
	FX-4890-SQ-PB-A	90"	48"	29"			\$ 3,600			
		FX-3636-SQ-PB-A	Square Tables with Acrylic Panels	36"	36"	29"			\$ 2,700	
		FX-4242-SQ-PB-A		42"	42"	29"			\$ 2,813	
FX-4848-SQ-PB-A		48"		48"	29"			\$ 3,100		

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	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	FX-3036-SQ-PB-L	Rectangular Tables with Laminate Panels	36"	30"	29"			\$ 2,375	Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.  Wood Edge: 1/4" wide internal, square profile.  Leg Frame: 1/4" thick x 2" wide metal, power coat paint.  Panel insert: 3/4" thick with plastic laminate faces and edges.
	FX-3060-SQ-PB-L		60"	30"	29"			\$ 2,606	
	FX-3072-SQ-PB-L		72"	30"	29"			\$ 2,706	
	FX-3090-SQ-PB-L		90"	30"	29"			\$ 2,869	
	FX-3660-SQ-PB-L	60"	36"	29"			\$ 2,719		
	FX-3672-SQ-PB-L	72"	36"	29"			\$ 2,825		
	FX-3690-SQ-PB-L	90"	36"	29"			\$ 3,000		
	FX-4860-SQ-PB-L	60"	48"	29"			\$ 2,944		
	FX-4872-SQ-PB-L	72"	48"	29"			\$ 3,069		
	FX-4890-SQ-PB-L	90"	48"	29"			\$ 3,275		
	FX-3636-SQ-PB-L	Square Tables with Laminate Panels	36"	36"	29"			\$ 2,456	
	FX-4242-SQ-PB-L		42"	42"	29"			\$ 2,538	
	FX-4848-SQ-PB-L		48"	48"	29"			\$ 2,769	
	FX-3036-SQ-PB-W	Rectangular Tables with Wood Panels	36"	30"	29"			\$ 2,288	Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.  Wood Edge: 1/4" wide internal, square profile.  Leg Frame: 1/4" thick x 2" wide metal, power coat paint.  Panel insert: 3/4" thick with wood veneer faces and 1/8" wood edges.
	FX-3060-SQ-PB-W		60"	30"	29"			\$ 2,519	
	FX-3072-SQ-PB-W		72"	30"	29"			\$ 2,619	
	FX-3090-SQ-PB-W		90"	30"	29"			\$ 2,781	
	FX-3660-SQ-PB-W	60"	36"	29"			\$ 2,606		
	FX-3672-SQ-PB-W	72"	36"	29"			\$ 2,719		
	FX-3690-SQ-PB-W	90"	36"	29"			\$ 2,894		
	FX-4860-SQ-PB-W	60"	48"	29"			\$ 2,788		
	FX-4872-SQ-PB-W	72"	48"	29"			\$ 2,919		
	FX-4890-SQ-PB-W	90"	48"	29"			\$ 3,119		
	FX-3636-SQ-PB-W	Square Tables with Wood Panels	36"	36"	29"			\$ 2,344	
	FX-4242-SQ-PB-W		42"	42"	29"			\$ 2,419	
	FX-4848-SQ-PB-W		48"	48"	29"			\$ 2,619	

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	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	FX-CS2-SQ	2 Person Computer Station	36"	60"	29"			\$ 3,350	<p>Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.</p> <p>Wood Edge: 1/4" wide internal, square profile.</p> <p>Leg Frame: 1/4" thick x 2" wide metal, power coat paint.</p> <p>Design feature: separated double top.</p> <p>Divider screen: 9" high frosted acrylic.</p>
	FX-CS4-SQ	4 Person Computer Station	72"	60"	29"			\$ 4,150	
	FX-CS6-SQ	6 Person Computer Station	96"	60"	29"			\$ 4,650	
	FX-CS2-SQ-PB-A	2 Person Computer Station with Acrylic Panels	36"	60"	29"			\$ 5,288	<p>Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.</p> <p>Wood Edge: 1/4" wide internal, square profile.</p> <p>Leg Frame: 1/4" thick x 2" wide metal, power coat paint.</p> <p>Panel insert: 1/2" thick Frosted Acrylic.</p> <p>Design feature: separated double top.</p> <p>Divider screen: 9" high frosted acrylic.</p>
	FX-CS4-SQ-PB-A	4 Person Computer Station with Acrylic Panels	72"	60"	29"			\$ 6,081	
	FX-CS6-SQ-PB-A	6 Person Computer Station with Acrylic Panels	96"	60"	29"			\$ 6,588	

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	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	FX-CS2-SQ-PB-L	2 Person Computer Station with Laminate Panels	36"	60"	29"			\$ 3,931	<p>Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.</p> <p>Wood Edge: 1/4" wide internal, square profile.</p> <p>Leg Frame: 1/4" thick x 2" wide metal, power coat paint.</p>
	FX-CS4-SQ-PB-L	4 Person Computer Station with Laminate Panels	72"	60"	29"			\$ 4,731	<p>Panel insert: 3/4" thick with plastic laminate faces and edges.</p> <p>Design feature: separated double top.</p> <p>Divider screen: 9" high frosted acrylic.</p>
	FX-CS6-SQ-PB-L	6 Person Computer Station with Laminate Panels	96"	60"	29"			\$ 5,231	
	FX-CS2-SQ-PB-W	2 Person Computer Station with Wood Panels	36"	60"	29"			\$ 3,856	<p>Table Top: High pressure laminate surface, 1 1/2" plastic laminate construction.</p> <p>Wood Edge: 1/4" wide internal, square profile.</p> <p>Leg Frame: 1/4" thick x 2" wide metal, power coat paint.</p>
	FX-CS4-SQ-PB-W	4 Person Computer Station with Wood Panels	72"	60"	29"			\$ 4,650	<p>Panel insert: 3/4" thick with wood veneer faces and 1/8" wood edges.</p> <p>Design feature: separated double top.</p> <p>Divider screen: 9" high frosted acrylic.</p>
	FX-CS6-SQ-PB-W	6 Person Computer Station with Wood Panels	96"	60"	29"			\$ 5,156	

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Model Shown  
AD-DPC-60-SS



Model Shown  
AD-DPC-60-SA



Model Shown  
AD-DPD-60-SS



Model Shown  
AD-DPD-60-SA

MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	SHELF DEPTH	# OF SHELVES	# OF OPENINGS	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
HA-DP-1A-52-W	Flat Shelves, Original Box Base Wood	40"	23"	52"	19"	1	2			\$ 2,513	All shelves are 37 1/2" wide and are fixed spaced 13" apart.  Metal frame: 1" x 2", powder coat paint.
HA-DP-1A-52-L	Laminate	40"	23"	52"	19"	1	2			\$ 2,306	
HA-DP-1A-66-W	Wood	40"	23"	66"	19"	2	3			\$ 2,719	Closed wood base: 23" deep x 40" wide x 24" high.
HA-DP-1A-66-L	Laminate	40"	23"	66"	19"	2	3			\$ 2,519	
HA-DP-1A-78-W	Wood	40"	23"	78"	19"	3	4			\$ 2,938	
HA-DP-1A-78-L	Laminate	40"	23"	78"	19"	3	4			\$ 2,731	
HA-DP-1B-52-W	Flat Shelves, 2 Drawer Base Wood	40"	23"	52"	19"	1	2			\$ 2,656	All shelves are 37 1/2" wide and are fixed spaced 13" apart.  Metal frame: 1" x 2", powder coat paint.
HA-DP-1B-52-L	Laminate	40"	23"	52"	19"	1	2			\$ 2,456	
HA-DP-1B-66-W	Wood	40"	23"	66"	19"	2	3			\$ 2,869	Wood base: 23" deep x 40" wide x 24" high. 2 Drawers: 18" deep x 37 1/2" wide x 7 1/2" high.
HA-DP-1B-66-L	Laminate	40"	23"	66"	19"	2	3			\$ 2,663	
HA-DP-1B-78-W	Wood	40"	23"	78"	19"	3	4			\$ 3,081	
HA-DP-1B-78-L	Laminate	40"	23"	78"	19"	3	4			\$ 2,875	
HA-DP-1C-52-W	Flat Shelves, 2 Cubie Doors Base Wood	40"	23"	52"	19"	1	2			\$ 2,600	All shelves are 37 1/2" wide and are fixed spaced 13" apart.  Metal frame: 1" x 2", powder coat paint.
HA-DP-1C-52-L	Laminate	40"	23"	52"	19"	1	2			\$ 2,444	
HA-DP-1C-66-W	Wood	40"	23"	66"	19"	2	3			\$ 2,813	Wood base: 23" deep x 40" wide x 24" high. with cupboard doors and one adjustable shelf.
HA-DP-1C-66-L	Laminate	40"	23"	66"	19"	2	3			\$ 2,650	
HA-DP-1C-78-W	Wood	40"	23"	78"	19"	3	4			\$ 3,025	
HA-DP-1C-78-L	Laminate	40"	23"	78"	19"	3	4			\$ 2,863	
HA-DP-1D-52-W	Flat Shelves, Open Box Base Wood	40"	23"	52"	19"	1	2			\$ 2,519	All shelves are 37 1/2" wide and are fixed spaced 13" apart.  Metal frame: 1" x 2", powder coat paint.
HA-DP-1D-52-L	Laminate	40"	23"	52"	19"	1	2			\$ 2,325	
HA-DP-1D-66-W	Wood	40"	23"	66"	19"	2	3			\$ 2,725	Wood base: 23" deep x 40" wide x 24" high. Open shelf unit with one adjustable shelf.
HA-DP-1D-66-L	Laminate	40"	23"	66"	19"	2	3			\$ 2,488	
HA-DP-1D-78-W	Wood	40"	23"	78"	19"	3	4			\$ 2,944	
HA-DP-1D-78-L	Laminate	40"	23"	78"	19"	3	4			\$ 2,738	

	MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	PA-OMT-90-V1	Mobile Ottoman Triangle Version 1	25 <sup>3</sup> / <sub>4</sub> "	25 <sup>3</sup> / <sub>4</sub> "	21"			\$ 2,469	Seat: 6 <sup>1</sup> / <sub>4</sub> " foam. Seat Height: 17". Caster: 2 <sup>1</sup> / <sub>2</sub> " hidden casters
	PA-OMT-90-V2	Mobile Ottoman Triangle Version 2	24"	24"	17"			\$ 2,406	

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MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
SH-DP-48	Shore Display Unit	36"	36"	48"			\$ 2,844	<p>Contains metal slant periodical shelves, each 24" wide x 12" high.</p> <p>48" high unit consists of 9 shelves. 60" high unit consists of 12 shelves. 72" high unit consists of 15 shelves.</p> <p>Metal triangle frame is 1 1/2" x 1 1/2" powder coat paint.</p> <p>Wood base and top is 36" diameter, plywood construction.</p>
SH-DP-60		36"	36"	60"			\$ 3,481	
SH-DP-72		36"	36"	72"			\$ 3,756	
TV-DP-48	Tivoli Display Unit	31"	31"	48"			\$ 3,688	<p>48" high unit consists of 2 tier with 4 shelves. 60" high unit consists of 3 tier with 8 shelves. 72" high unit consists of 4 tier with 12 shelves.</p> <p>Unit has a 360 degree swivel.</p> <p>Each compartment in the unit is 11" deep x 18" wide.</p> <p>Decorative side screen is 1/2" frosted acrylic.</p> <p>Wood base is 14" high.</p>
TV-DP-60		31"	31"	60"			\$ 4,025	
TV-DP-72		31"	31"	72"			\$ 4,388	

MODEL NUMBER	PRODUCT	WIDTH	DEPTH	HEIGHT	WEIGHT	VOLUME	LIST PRICE	DESCRIPTION
	WE-DP-1A	Closed Base	50"	32"	45 1/2"		\$ 2,575	<p>Unit consists of a 3 tier platform, each spaced 12" apart from the other.</p> <p>Top Platform: 8 3/4" deep x 12" wide                      Middle Platform: 19 1/4" deep x 30" wide                      Bottom Platform: 31 3/4" deep x 50" wide</p> <p>Metal frame: 1 1/2" x 1 1/2", powder coat paint.</p> <p>Closed Wood Base: 30" deep x 49 1/2" wide x 14 1/2" high with mobile casters.</p>
	WE-DP-1D	Open Box Base	50"	32"	45 1/2"		\$ 2,694	<p>Unit consists of a 3 tier platform, each spaced 12" apart from the other.</p> <p>Top Platform: 8 3/4" deep x 12" wide                      Middle Platform: 19 1/4" deep x 30" wide                      Bottom Platform: 31 3/4" deep x 50" wide</p> <p>Metal frame: 1 1/2" x 1 1/2", powder coat paint.</p> <p>Open Box Wood Base: 14" deep x 49 1/2" wide x 14 1/2" high with mobile casters.</p>

Palmieri Furniture Limited ("Palmieri") warrants that its products and collections are free from defects in materials and workmanship for the life of the product, except as set forth below. Palmieri Limited Lifetime Warranty is valid from the date of delivery.

**Exceptions to the Limited Lifetime Warranty: Seating: two (2) years**

Goods sold hereunder are covered by a Limited Lifetime Warranty, free against defects in material and workmanship provided the goods and services are subjected to normal use and service. The applicable warranty period commences from shipping date to Purchaser of any item of the goods, whichever occurs first, or any other warranty period otherwise stipulated in writing by Palmieri under this sale. For components not supplied by Palmieri, the original manufacturer's warranty shall apply to the extent assignable by Palmieri. The obligation under this warranty is limited to the repair or replacement, at Palmieri's option, of defective parts F.O.B. point of shipment provided that prompt notice of any defect is given by Purchaser to Palmieri in writing within the applicable warranty period and that upon the Purchaser's return of the defective parts to Palmieri or, if designated by Palmieri, to the location where the works are made, properly packed and with transportation charges prepaid by Purchaser, an inspection thereof shall reveal to Palmieri's satisfaction that Purchaser's claim is valid under the terms of this warranty. Purchaser shall assume all responsibility and expense for dismantling, removal, re-installation and freight in connection with the foregoing. The same obligations and conditions extend to replacement parts furnished by Palmieri hereunder.

Palmieri does not assume liability for installation, labour or consequential damages. Palmieri makes no warranty other than the one set forth herein. All other warranties, legal, expressed or implied, including but not limited to any expressed or implied warranty of merchantability, of fitness for the intended use thereof or against infringement are hereby expressly excluded. The applicable warranty ceases to be effective if the goods are altered or repaired other than by persons authorized or approved by Palmieri to perform such work. Repairs or replacement deliveries do not interrupt or prolong the term of the warranty. The warranty ceases to be effective if Purchaser fails to handle and use the goods sold hereunder in a safe and reasonable manner and in accordance with any written instructions from the manufacturers.

**Warranty Does Not Apply To Product Failure Or Loss Resulting From:**

Abuse, misuse or accident, alteration or modification of product by customer or third party, normal wear and tear, improper installation, handling or incorrect use. The substitution of part components or hardware not approved or authorized by Palmieri, acts of God, unauthorized repairs, improper storage, and environmental conditions such as irregular temperature control either inside or outside the environment.

**Warranty Provides Exclusive Remedies:**

If a product fails under ordinary use as a result of a defect in material or workmanship, Palmieri will: (A) repair, or (B) replace the furniture. The replacement or repair of the Furniture or Seating will be at the discretion of Palmieri. If the defect or workmanship cannot be remedied on site, repairs can be made at the factory. (C) If the product repair or replacement is not commercially practicable or cannot be remade in a timely manner Palmieri will refund the purchase price of the affected product. A product "**Defect**" means: an inadequacy in the materials or workmanship of the product that (A) existed at the time when you received the product from Palmieri or Palmieri authorized Reseller and (B) causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product. "**Ordinary Use**" means: use of the product (A) in accordance with all applicable local, state or federal laws, codes and regulations and (B) in accordance with manufacturer recommendations and or instructions in the materials and documentation accompanying the product or through shop drawings. A "**Palmieri Authorized Reseller**" means: any dealer that is legally permitted to conduct business in the jurisdiction where the product is sold and is duly authorized by Palmieri to sell the product.

Warranty work must be approved by authorized personnel of Palmieri Furniture Limited in Richmond Hill, Ontario, Canada.

**A copy of the original purchase order must accompany all claims.**

**Warranty Does Not Cover:**

Matching of colours, stains, textures, grains and any other variations in materials. Select and Custom Surfaces and materials are only warranted for their application on the specified product and are not covered by our warranty, except as warranted by the original supplier, for quality, colorfastness, shade variations or abrasion and textiles purchased for Palmieri product.

**This limited warranty is the sole remedy for product defect and no other express or implied warranty is provided. Warranty is not transferable and valid only for the original purchaser acquiring a product from Palmieri or a Palmieri authorized reseller for the purchaser's own use and not for resale, remarketing or distribution. Limited Lifetime Warranty (25 years)**

**GENERAL**

The following Terms and Conditions of Quote and Sale shall apply to any sale of goods and services by Palmieri Furniture Limited (hereinafter called "Palmieri"). Purchaser shall be deemed to have full knowledge of the terms and conditions herein and such terms and conditions shall be binding if either the goods and services referred to herein are delivered to and accepted by Purchaser, or if Purchaser does not within five (5) days from the date hereof deliver to Palmieri written objection to said terms and conditions or any part thereof.

In the event of any conflict or inconsistency between the terms and conditions of sale herein and the terms and conditions contained in Purchaser's order or in any other form issued by Purchaser, whether or not any such form has been acknowledged or accepted by Palmieri, Palmieri's terms and conditions herein shall prevail. No waiver, alteration or modification of these terms and conditions shall be binding upon Palmieri unless made in writing and signed by a duly authorized representative of Palmieri.

**1. QUOTATIONS / PRODUCT QUOTED**

Unless otherwise stated, **Palmieri's quotations shall be null and void unless accepted by Purchaser within thirty (30) days from the date of quotation.** Quotes may be subject to change before order placement, due to increased material costs and or other factors that could impact the final cost of production and our final understanding of the product required. If the items quoted do not reflect the intended product requirements of the customer, Palmieri will not be held responsible for increased costs for those product changes. We reserve the right to edit or re-quote any portion of a previously submitted quotation subject to our final understanding of the product required by the client.

**2. PALMIERI DRAWINGS**

Palmieri provides drawings for Custom & Standard product we produce to our clients upon request. We consider these drawings to be Private and Confidential and are provided for the sole purpose and use of our clients to understand the product we are providing. The use of these confidential materials is limited to the transaction between the parties and at no point are these confidential materials to be sent to any of our competitors or parties quoting for the same purpose.

**A minimum \$85.00 NET Engineering Administrative Fee will apply for Custom Product Drawings**

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(Note: The first set of Custom product drawings will be free of charge)

A minimum \$120.00 NET Engineering Administrative Fee will apply for all Standard Product Drawings

### 3. TERMS OF PAYMENT

For authorized customers; Orders at a \$75,000.00 threshold will require a mandatory 25% deposit. Orders over and above \$100,000.00 requires a mandatory (25%) deposit at time of order, a mandatory (25%) deposit prior to product shipment and the balance to be paid within thirty (30) days of date of shipment. Payment not be made to Palmieri when due, Palmieri reserves the right to charge Purchaser with interest on such overdue payments. Interest of 2% per month (24% per annum) is charged on all overdue accounts, unless otherwise specified. The charging of such interest shall not be construed as obligating Palmieri to grant any extension of time in the terms of payment. All goods remain the property of Palmieri, until balance is paid in full to Palmieri.

### 4. TITLE

Title to the goods or any part thereof shall not pass from Palmieri to Purchaser until all payments due hereunder have been duly made, except as otherwise expressly stipulated herein. The goods shall be and remain personal or moveable property, notwithstanding their mode of attachment to realty or other property. If default is made in any of the payments herein, Purchaser agrees that Palmieri may retain all payments which have been made on account of the purchase price as liquidated damages, and Palmieri shall be free to enter the premises where the goods may be located and remove them as Palmieri's property, without prejudice to Palmieri's right to recover any further expenses or damages Palmieri may suffer by reason of such nonpayment.

### 5. TAXES

Prices do not include Goods & Services Tax, Provincial or Municipal sales, use, value-added or similar tax. All applicable taxes are extra. Our Harmonized Sales Tax (HST) registration number is R104055066.

### 6. THE AGREEMENT

An acceptance and official confirmation of Purchasers' order by signing Palmieri's Order Confirmation the Purchaser therefore is accepting terms and conditions as expressed herein Palmieri's Terms and Conditions of Quote and Sale by Palmieri and shall constitute the complete agreement, subject to the terms and conditions of sale herein set forth, and shall supersede all previous quotations, orders or agreements.

### 7. LEAD TIME / DELIVERY / DELAYS

Lead time is determined only when final material/finish selection and drawing approvals are received by Palmieri from the client. The accuracy of Palmieri's lead times, is created to the best of our ability with the information provided to us. Confirmed lead time is conveyed to the client by means of Order Confirmation. They do not preclude the client from checking the accuracy of your requirement and our Order Confirmation. Any noted discrepancies are to be reported immediately to Palmieri Customer Service Department for correction and re-issue of revised Order Confirmation. By signing and dating the Order Confirmation the client accepts the terms and conditions of quote and sale.

Lead time on our Order Confirmation do not account for delays that could potentially occur for special materials specified by the client that are outside of our standard finishes and materials program that are out of our control

and will affect the lead time on the order. Palmieri will notify the client immediately when these delays occur and adjust the lead time accordingly.

Delivery schedules are approximate and are based on prevailing market conditions applicable respectively at the time of Palmieri's quotation and Palmieri's acceptance of clients' order, if certain portions of an order are completed by the quoted lead time while other portions have experienced delays outside of our control. The client may choose to part ship the order at their discretion and expense. Otherwise the entire order will ship with the delayed portion at a later date. Palmieri may extend delivery schedules or may, at its option, cancel Purchaser's order in full or in part without liability other than to return any deposit or prepayment which is unearned by reason of the cancellation.

### 8. CHANGES AND CANCELLATION

Orders accepted by Palmieri are not subject to changes or cancellation by Purchaser without the written consent of Palmieri. In such cases where Palmieri authorizes changes or cancellation, Palmieri reserves the right to charge the Purchaser with reasonable costs based upon expenses already incurred and commitments made by Palmieri, including, without limitation, any labour done, material purchased and also including Supplier's usual overhead and reasonable profit and cancellation charges from Palmieri's suppliers. Palmieri will communicate to the Purchaser additional costs incurred by way of Revised Order Confirmation. Revised Order Confirmation will include applicable costs incurred and modification to lead times (if applicable). The Purchaser must provide Palmieri written confirmation of additional costs, before any changes can be processed on the order.

A minimum charge of \$100.00 NET Change Order Request fee will apply

A minimum charge of \$150.00 NET Cancel Order Request fee will apply.

### 9. SHIPPING LOCATION / SHIPPING QUOTES / COST OF TRANSPORTATION

Unless otherwise stated, all prices are F.O.B. our factory in Richmond Hill, Ontario, Canada.

Customary methods of transportation shall be selected by Palmieri and such transportation will be at Purchaser's expense. Shipping quotations are made at time of furniture quotation and are outside the control of Palmieri. **Shipping quotes are valid for ten (10) business days from the time of quote.** We do our best to maintain shipping costs as quoted, however all shipping weights and cubic feet shown are approximate only, various construction materials and packaging methods may add to the weights given. All quoted prices, unless otherwise stated on the quotation, are based on the current exchange rates, tariffs, fuel surcharges and costs of manufacture and are subject to change by Palmieri with or without notice until Purchaser's acceptance. Palmieri does not assume responsibility or liability for shipping costs, product during transit, or variances from the shipping weights or cubic feet shown in our specification guides. Special methods of transportation will be used upon Purchaser's request and at Purchaser's additional expense, provided reasonable notice of Purchaser's transportation requirements are given by Purchaser to Palmieri prior to shipment. Palmieri will notify the client prior to shipping product if shipping costs as quoted change, at which point the client must approve the adjusted shipping costs.

### 10. RECEIVING PRODUCT / REPORTING DAMAGE / STORAGE OF PRODUCT

Upon receipt of Palmieri product, the receiver of the goods must immediately inspect the product to ensure it is free of shipping damage. If the product is deemed in good order, the receiver of the product must ensure

to sign off on the accompanying carriers Bill of lading in good condition. Except for obligations stated under "Warranty" herein, Palmieri's responsibility for the product ceases once the product has been received and signed off in good order and is the full responsibility of the receiver and subsequently the owner.

In the event shipping damage is discovered during receipt of shipment, it is the responsibility of the receiver to ensure all noted damage is recorded on the carrier's Bill of Lading prior to sign off. All noted shipping damage claims must be reported to Palmieri within **24 hours** of receipt of the product onsite, failure to do so will result in the claim being deemed null and void. All shipping damage claims are to be reported directly to Palmieri's Shipping Manager. Please call our toll free number at **1-800-413-4440 ext. 33** or submit the claim by Fax directly to **1-905-731-9878**. Palmieri will not accept any shipping damage claims submitted **after 24 hours** and it shall be conclusively presumed that the goods were delivered in good condition.

Storage of product, Palmieri will not be held responsible for any potential damages or shortages for product shipped and received by Purchaser and is subsequently placed into storage and not inspected within 24 hours of receipt.

## 11. INSTALLATION / SHORTAGES / BACK CHARGES

Unless otherwise expressly stipulated, the goods shall be installed by and at the risk and expense of Purchaser.

In the event that Palmieri is requested to supervise such installation, Palmieri's responsibility shall be limited to exercising that degree of skill customary in the trade in supervising installations of the same type. Purchaser shall remain responsible for all other aspects of the work including compliance with the local regulations. It is the responsibility of the Purchaser to ensure hardware and parts are received in good order. Packing slip and hardware list to be provided by Palmieri with every order at time of shipping. Purchaser has the responsibility to notify Palmieri immediately without delay of issues that arise; subsequently Palmieri will take action to provide prompt resolution.

Shortages must be reported to Palmieri within **24 hours** of receipt of the goods and failure to do so may be at the expense of the Purchaser.

If deemed missing hardware and parts short shipped from the factory, Palmieri will arrange to ship freight prepaid to destination. Palmieri will only be responsible for replacement costs of missing hardware and parts, any labour costs incurred will be the responsibility of the Purchaser and will not be approved by Palmieri.

Back Charges will only be approved if we deemed a defect in the material or workmanship is found during the installation period resulting in a return trip to the job-site to complete installation. It shall remain the sole discretion of Palmieri to approve (A) repair or (B) replace the furniture and any labour costs incurred by the Purchaser.

## 12. FORCE MAJEURE

Palmieri shall not be responsible or liable for any loss or damage incurred by Purchaser herein resulting from causes beyond the reasonable control of Palmieri including, but without limitation, abuse, misuse or accident, alteration or modification of product by customer or third party, normal wear and tear, improper installation, handling or incorrect use, unauthorized repairs, the substitution of part components or hardware not approved or authorized by Palmieri, improper storage, and environmental conditions such as irregular temperature control

either inside or outside the environment, acts of God, fire, flood, delays in transportation, or the failure of Palmieri's suppliers to meet their delivery promises. The acceptance of delivery of the goods by Purchaser shall constitute a waiver of all claims for loss or damage due to any delay whatsoever.

## 13. RETURNED GOODS

No goods may be returned to Palmieri for a credit or exchanged without Palmieri's prior written consent.

Palmieri reserves the right to accept all returns and subject to a handling/restocking charge or to decline all returns. Even after Palmieri has authorized the return of goods for credit, Palmieri reserves the right to adjust the amount of any credit given to Purchaser on return of the goods based on the conditions of the goods on arrival in Palmieri's warehouse. Credit for returned goods will be issued to Purchaser only where such goods are returned by Purchaser and not by any subsequent owner of the goods. Goods will be considered for return only if they are in their original condition and packaging. Palmieri Goods Return Authorization Form to be issued and **must** accompany all shipments returning back to the factory. **Return freight must be prepaid by Purchaser. A minimum 20% re-stocking fee will apply.**

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